

## Services We Offer

SHOWTECH POWER & LIGHTING is proud to be the exclusive supplier of the following services at

- ✓ Rental lighting
- ✓ Temporary electrical services

SHOWTECH looks forward to working with you and making your event experience a success.

### Pricing

<b>ADVANCE PRICING:</b>	To take advantage of our advance price, all completed forms and <u>full payment</u> must be received on or before this date.
<b>REGULAR PRICING:</b>	Regular prices will be charged after the advance pricing date has passed and up until the first day of event move-in.
<b>ON-SITE PRICING:</b>	All orders received on the first day of event move-in through the completion of the event will be subject to on-site pricing. On-site pricing begins on this date.

### Payment Options

SHOWTECH POWER & LIGHTING offers the following payment options. Please note that all exhibitors are responsible for payment of the applicable sales tax for the event in which they are participating.

Credit card:	Visa, Mastercard and American Express are accepted. The Credit Card Authorization form must be completed in full and returned to SHOWTECH (form is included in this kit).
Cheque:	Cheques will only be accepted if received by the advance pricing date. Make cheques payable to SHOWTECH.
Bank transfer:	The Electronic Funds/Wire Transfer form must be completed in full and returned to SHOWTECH. To request this form, email info@showtech.ca. Bank fees will be charged for this service.

### Privacy Policy

SHOWTECH POWER & LIGHTING respects your privacy. Your personal data will be used by SHOWTECH POWER & LIGHTING, a tradename of GES Canada Limited, only in accordance with the Privacy Policy published at <https://www.ges.com/ca/privacy-policy>. The Terms permit us to retain your order information to better service your future needs and to communicate with you via electronic communications. You may opt-out of receiving emails as provided in the Privacy Policy. If you provide personal information on behalf of another individual, you represent that you have all the authority and a lawful basis to enable us to collect, use and disclose such personal information as described in our Privacy Policy.



#### Online Orders

Please visit [www.showtech.ca](http://www.showtech.ca), choose "Order for Your Show" and follow the on-screen instructions. Please note that not all shows are available for online ordering.



#### Email Orders

Please return completed forms to [info@showtech.ca](mailto:info@showtech.ca)



#### Get Assistance

If you need assistance or require additional information, please contact us.

Tel: 905.283.0550  
Toll-Free: 1.855.746.9832  
Email: [info@showtech.ca](mailto:info@showtech.ca)

5675 McLaughlin Road, Mississauga, ON L5R 3K5  
 Tel: 905.283.0550 Toll-Free: 1.855.746.9832 Fax: 905.283.0551  
 MTCC SHOWTECH Tel: 416.585.8109 Email: info@showtech.ca

### Did you know?

- Borrowing power from an adjoining booth is NOT permitted. Sharing your neighbour's power may overload the circuit.
- Check the rating nameplate on the back or bottom of your equipment/device to determine your total electrical needs.
- Order 24-hour outlets if you require your power to remain energized overnight (i.e. for refrigerators, freezers, aquariums, etc.).
- All equipment/devices must be approved for use by a recognized certification agency (i.e. CSA, ULC). Approval markings can be found on the rating nameplate located on the back or bottom of the equipment/device.
- All equipment/devices must have a 3-wire grounded cord, minimum of #14 gauge wire.
- A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment/devices within 6 feet of a water/liquid source.

### Where is electricity supplied in my booth?

Power is supplied at the back of your booth. The power location is determined by SHOWTECH.

### Do you offer 208 volt electrical services?

Other voltages and amps are available upon request. Please check the nameplate on your equipment to confirm voltage, amps/watts/hp/kw and phase. Contact SHOWTECH at least three weeks prior to the event's move-in date for quotations.

### Which electrical outlet do I need?

To determine your electrical needs, simply add together the wattage of each device that will require power in your booth. You will find a nameplate located on the back or bottom of each device, showing the wattage information. The total wattage indicates which outlet to order.

For example, if a laptop requires 400 watts, a monitor requires 150 watts and a cell phone charger requires 50 watts, you will need a total of 600 watts. Option 1 is the correct choice.

1. 800 Watt, 12 amp, 120 volt outlet with 2 plugs  
Examples include a laptop, computer monitor, cell phone charger, television or printer.
2. 1500 Watt, 12 amp, 120 volt outlet with 2 plugs, 24 hours  
For equipment/devices requiring continuous power, such as a small household fridge or freezer.
3. 1800 Watt, 15 amp, 120 volt outlet  
Examples include a hair dryer, curling iron or toaster oven.
4. 2400 Watt, 20 amp, 120 volt outlet  
Examples include a popcorn maker, hot plate or industrial coffee maker.

### What else do you offer?

- In addition to 120 volt and 208 volt electrical service connections, we offer various voltages: 230/240 single and three phase and 380/460/480/600 three phase.
- 15 Ft extension cords are available for rent if an outlet has also been ordered.

5675 McLaughlin Road, Mississauga, ON L5R 3K5  
 Tel: 905.283.0550 Toll-Free: 1.855.746.9832 Fax: 905.283.0551  
 Email: info@showtech.ca

### Lighting Captures Your Audience's Attention

Adding lighting to your booth attracts the attention of your audience, helps create a desired ambience and can highlight important areas of your display. SHOWTECH is pleased to offer these rental lighting options.

#### Ceiling Mounted Lighting



##### Source 4 Par Light Fixture (L575S4)

- Clean, bright and efficient
- Warmer tone light
- Equivalent light output to a 1,000 watt quartz floodlight
- Covers up to a 10' x 10' area
- Coverage is dependent on mounting height of fixture
- Ideal for booths with furniture, fabrics, clothing and artwork.



##### 500 Watt Quartz Floodlight (L500C)

- Adjustable angle light beam makes this excellent choice for highlighting products
- Covers approximately an 8' x 8' area
- Mounting height dependent on ceiling height of the facility
- Ideal for booths with jewelry, clothing and artwork.

#### Hard Wall Booth Lighting



##### 24 Watt, LED Black Arm Light Fixture (LLEDA)

- Pure white light, ideal for highlighting clothing, jewelry, art and graphics
- Attaches to a hard wall
- Equivalent light output to a 200 watt quartz arm light
- Cooler than traditional lighting



##### 150 Watt Chrome Arm Light Fixture (L150A)

- Comes complete with 150 watt floodlight
- Ideal for direct lighting of your product or to highlight a focal point
- Attaches to a hard wall or header sign

#### Floor Lighting



##### 8 Ft Telescopic Stand with 2 – 24 Watt LED Light Fixtures (L2150)

- Pure white light with clean lines
- Excellent way to highlight a focal point in your booth
- For optimum lighting, fixture is placed in the front corner of booth
- Equivalent light output to a 400 watt halogen bulb

**Advance Price Until:****Regular Price:****Exhibitor Information**Booth #: \_\_\_\_\_ Company: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_ Postal/ZIP: \_\_\_\_\_  
Email: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_**Credit Card Information**

I understand that SHOWTECH will charge any outstanding fees after show closing to this credit card.

Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):

Name (Print): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

☐ Visa ☐ Mastercard ☐ Amex

Card Number:

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Cardholder Name (Print): \_\_\_\_\_ Expiry Date: \_\_\_\_/\_\_\_\_ Code: \_\_\_\_\_

Cardholder Signature: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Cardholder Billing Address (if different from above):

Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_ Postal/ZIP: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

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 Email: info@showtech.ca

Advance Price Until:

Regular Price:

Exhibitor Information				
Booth #: _____		Company: _____		Contact Name: _____
Address: _____		City: _____	Prov/State: _____	Postal/ZIP: _____
Email: _____		Phone: _____	Fax: _____	

Electrical Outlets – 120 Volt				
Qty	Description	Advance Price	Regular Price	Total
<b>Power Supplied at Back of Booth (No Booth Layout Form Required)</b>				
	800 Watt, 7 amp, 120 volt outlet with 2 plugs (E800)	\$125.00	\$166.00	
	1500 Watt, 12 amp, 120 volt outlet (E1500)	\$157.00	\$209.00	
	1800 Watt, 15 amp, 120 volt outlet (E15A)	\$194.00	\$259.00	
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs – 24 hours (E150024)	\$199.00	\$267.00	
	2400 Watt, 20 amp, 120 volt outlet (E20A)	\$215.00	\$287.00	
<b>Power Accessories</b>				
	15 Ft extension cord (E15)	\$23.00	\$23.00	

Rental Lighting				
Qty	Description	Advance Price	Regular Price	Total
<b>Ceiling Mounted Lighting</b>				
	Source 4 par light fixture (L575S4)	\$250.00	\$333.00	
	500 Watt quartz floodlight (L500C)	\$146.00	\$194.00	
<b>Hard Wall Booth Lighting</b>				
	24 Watt, LED black arm light fixture (LLEDA)	\$85.00	\$113.00	
	150 Watt chrome arm light fixture (L150A)	\$74.00	\$99.00	
	3 Ft track with 3 – 24 watt LED light fixtures. Header sign required. (LT3150)	\$156.00	\$208.00	
<b>Floor Lighting</b>				
	8 Ft telescopic stand with 2 – 24 watt LED light fixtures (L2150)	\$115.00	\$153.00	

Additional Electrical Services (Other Connections Available Upon Request)
<p><b>Building Voltage: 120-208-600 volts (other voltages available upon request).</b></p> <p>Ratings placed on the equipment will indicate voltage, amps/watts/hp/kw and phasing. SHOWTECH can provide the correct connector for your equipment. It may be necessary for SHOWTECH to place a transformer within your booth space depending on the service required.</p> <p><b>Contact SHOWTECH 3 weeks prior to move-in for quotations.</b></p>

Special Requirements (Electrical and/or Lighting)			
Qty	Description	Quote	Total

<b>Subtotal</b>	
<b>13% HST (applicable on all items)</b>	
<b>Total (Canadian funds)</b>	
	HST #: 104060264RT0001

Important – Read Carefully
<ol style="list-style-type: none"> <li>SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Advance Price deadline date.</li> <li>Orders placed on-site (i.e. during move-in) will be charged 10% additional to the Regular Price.</li> <li>To order online, visit <a href="http://www.showtech.ca">www.showtech.ca</a> and choose "Order for Your Show". To email orders, return completed forms to <a href="mailto:info@showtech.ca">info@showtech.ca</a>.</li> <li>Orders will only be accepted if paid in full.</li> <li>To pay by credit card, the "Credit Card Authorization" form must be completed in full and returned to SHOWTECH along with your order forms. See page 4 of this kit.</li> <li>To pay by cheque, make cheque payable to SHOWTECH. Cheques will only be accepted if received by the Advance Price deadline date.</li> <li>To pay by bank transfer, request the Electronic Funds/Wire Transfer form by emailing <a href="mailto:info@showtech.ca">info@showtech.ca</a>. Bank fees will be charged for this service.</li> </ol> <p><b>Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):</b></p> <p>Name (Print): _____ Signature: _____ Date: _____</p>

### General

1. The Venue reserves the right for it and/or its designees to inspect any equipment and materials that an exhibitor may desire to connect to the Venue's power sources or use while in the facility.
2. Only an authorized SHOWTECH tradesperson is permitted to connect to any of the Venue's electrical or mechanical sources.
3. No electrical or mechanical equipment shall be restarted after failure until an authorized SHOWTECH tradesperson has found and corrected the cause of the malfunction.
4. All material and equipment supplied by SHOWTECH shall remain the property of SHOWTECH. Exhibitors are responsible for SHOWTECH material and equipment associated with the exhibitor's booth, and shall compensate SHOWTECH in the event of damage or loss.

### Ordering and Payment

5. Order forms must be received with full payment by the Advance Price deadline date to qualify for the Advance Price. Orders received after the Advance Price deadline shall be charged the Regular Price. Orders received during Show Move-In will be charged the On-site Price.
6. SHOWTECH conducts an installation audit of power supplied to all exhibits. Exhibitors using power not ordered from SHOWTECH will be required to pay On-site Pricing for electrical service to continue. Exhibitors exceeding power consumption ordered will be required to pay for additional consumption. Power may be disconnected pending receipt of full payment. A reconnection fee of \$40.00 will be required.
7. Failure to provide all the necessary information requested on a SHOWTECH order form may result in service installation delays.
8. SHOWTECH accepts payment in the following manner:
  - a. In Country Payments: By VISA, MasterCard, and American Express. Cheques will be accepted if received by the Advance Price deadline.
  - b. Out of Country Payments: By SHOWTECH accepted credit card, money order, or bank transfer. For bank transfers, Exhibitors are responsible for any wire transfer bank processing fees.
9. Orders that do not include payment will be regarded as incomplete and will not be processed. Purchase orders are not considered payment.
10. On-site orders MUST be paid by a SHOWTECH accepted debit or credit card. Cheques will be accepted for on-site orders only if it is a certified cheque.
11. Additional and/or special electrical/mechanical services are available on request and shall be supplied at an hourly rate charged for labour plus materials used. Labour charges are subject to a 1 hour minimum. Rates quoted by SHOWTECH are in Canadian funds and include installation, service while in use, and removal.
12. REFUNDS/CANCELLATIONS.
  - a. If services have already been provided at the time of cancellation, original charges will apply.
  - b. No refunds will be issued on unused outlets or lights installed as ordered.
  - c. Refund requests based on service quality will not be considered unless the Exhibitor has notified a SHOWTECH representative of a problem with our service or product on-site prior to Show close.
  - d. No refund will be issued on services that require advance planning, i.e. special electrical circuits, transformers, special lighting, and non-electrical items.
  - e. Full refund will be issued on items listed on a SHOWTECH order form if SHOWTECH receives a cancellation notice in writing **on or before** the Advance Price deadline date.
  - f. A 50% refund will be issued on items listed on a SHOWTECH order form if SHOWTECH receives a cancellation notice in writing **after** the Advance Price deadline date.
13. THIRD PARTY ORDERS (EXHIBITOR APPOINTED CONTRACTORS). Exhibitors are ultimately responsible for payment of SHOWTECH services, even if an Order Form is submitted by its Exhibitor Appointed Contractor. If an Exhibitor Appointed Contractor submits an Order Form but fails to pay in full prior to move-in time, the SHOWTECH service ordered will not be provided until full payment is received.

### Electrical

14. In-line and peninsula outlets are installed at the back of booth. If you require outlets elsewhere, extension cords will be available at SHOWTECH'S service area for a nominal charge. There will be a surcharge for outlets/feeders fed under carpets (see Electrical & Lighting Order Form).
15. Island booth outlets will be placed in one main location per exhibitor's booth layout submitted on a SHOWTECH Booth Layout Form. If Exhibitor does not provide a booth layout to SHOWTECH, then the outlets will be installed at location determined at SHOWTECH's discretion.
16. Each day of the Show, all electrical power will be turned off approximately 1 hour after the Show closes, and turned on the next day approximately 1 hour prior to Show opening. If you require power on a 24-hour basis, please indicate this requirement in the space provided on the Electrical & Lighting Order Form. There may be additional charges for 24-hour service.
17. Wall, column and permanent building receptacles are not part of the booth space. Exhibitors utilizing these receptacles will be charged for their use.
18. Sharing power from an adjoining booth is not permitted.
19. All electrical connections, installation, industrial connections or any electrical operating equipment must conform to all Canadian Standards Association requirements and the Canadian Electrical Code. The use of two wire ungrounded extension cords are prohibited. Extension cords must be 3-wire grounded cords, minimum of #14 gauge wire.
20. All electrical equipment must have a nameplate attached showing the operating voltage, phase, hertz, ampere/wattage/horsepower/kilowatts and full load current and Canadian Standards Association or Electrical Safety Authority approval sticker. **Click here** for Recognized Certification Markings.
21. SHOWTECH is not responsible for damages or expenses incurred due to power surges, spikes or loss of power. Exhibitors are encouraged to supply their own surge protection equipment.
22. A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment and devices within 6 feet of a water/liquid source. It is the exhibitor's responsibility to supply their own GFI.

### Electrical Safety Regulations

23. The Electrical Safety Code requires that any electrical equipment being displayed, offered for sale or used in any show, convention, or similar exhibition SHALL BE APPROVED by the Electrical Safety Authority ("ESA"). Without this approval, SHOWTECH cannot provide electrical services. For further information, review the ESA's webpage for Electrical Safety at <https://www.esasafe.com/business/product-safety/> or call the ESA's customer service center at 877.372.7233.

### Mechanical

24. All mechanical equipment must have a nameplate attached thereto showing approval by the applicable Provincial Authority.
25. All installations and connections to be made to the Venue's sources of natural gas, compressed air, water and all connections to drains, must be made by an authorized SHOWTECH tradesperson.
26. Mechanical services are only turned on during Show hours.
27. It is the responsibility of the Exhibitor to ensure that all pollutants, hazardous wastes, contaminated water etc. are disposed of by a Government Licensed firm for the appropriate waste product.

### Personal Data

28. SHOWTECH will not disclose Exhibitors' account information for any third party commercial use. Exhibitor represents it has authority to provide SHOWTECH with the personal information it discloses hereunder, and consents to the collection, use, and disclosure of personal information by GES Canada Limited for purposes set forth in its Privacy Policy published at <https://www.ges.com/ca/privacy-policy>. Exhibitors may opt-out of future electronic communications using the contact information published in the Privacy Policy.