

## Services We Offer

SHOWTECH POWER & LIGHTING is proud to be the exclusive supplier of the following services at the Shaw Conference Centre.

- ✓ Rental lighting
- ✓ Temporary electrical services
- ✓ Sign and banner hanging (as per show management's rules and regulations)

SHOWTECH looks forward to working with you and making your event experience a success.

### Pricing

|                         |  |
|-------------------------|--|
| <b>ADVANCE PRICING:</b> | To take advantage of our advance price, all completed forms and <u>full payment</u> must be received on or before this date.                                       |
| <b>REGULAR PRICING:</b> | Regular prices will be charged after the advance pricing date has passed and up until the first day of event move-in.  |
| <b>ON-SITE PRICING:</b> | All orders received on the first day of event move-in through the completion of the event will be subject to on-site pricing. On-site pricing begins on this date. |

### Payment Options

SHOWTECH POWER & LIGHTING offers the following payment options. Please note that all exhibitors are responsible for payment of the applicable sales tax for the event in which they are participating.

|                |  |
|----------------|--|
| Credit card:   | Visa, Mastercard and American Express are accepted. The Credit Card Authorization form must be completed in full and returned to SHOWTECH (form is included in this kit).  |
| Cheque:        | Cheques will only be accepted if received by the advance pricing date. Make cheques payable to SHOWTECH.   |
| Bank transfer: | The Electronic Funds/Wire Transfer form must be completed in full and returned to SHOWTECH. To request this form, email <a href="mailto:info@showtech.ca">info@showtech.ca</a> . Bank fees will be charged for this service. |

### Privacy Policy

SHOWTECH POWER & LIGHTING respects your privacy. Your personal data will be used by SHOWTECH POWER & LIGHTING, a tradename of GES Canada Limited, only in accordance with the Privacy Policy published at <https://www.ges.com/ca/privacy-policy>. The Terms permit us to retain your order information to better service your future needs and to communicate with you via electronic communications. You may opt-out of receiving emails as provided in the Privacy Policy. If you provide personal information on behalf of another individual, you represent that you have all the authority and a lawful basis to enable us to collect, use and disclose such personal information as described in our Privacy Policy.



#### Online Orders

Please visit [www.showtech.ca](http://www.showtech.ca), choose "Order for Your Show" and follow the on-screen instructions. Please note that not all shows are available for online ordering.



#### Email Orders

Please return completed forms to:  
[edmonton@showtech.ca](mailto:edmonton@showtech.ca)



#### Get Assistance

If you need assistance or require additional information, please contact us.

Tel: 780.429.1162

Email: [edmonton@showtech.ca](mailto:edmonton@showtech.ca)

9797 Jasper Ave., Edmonton, AB T5J 1N9  
Tel: 780.429.1162 Fax: 780.424.4715  
Email: edmonton@showtech.ca

## Electrical

1. The Shaw Conference Centre voltages are 120/208 volts 3 phase. Please check with your technical coordinator to see if your machines are compatible with these voltages. If so, you will save on costs.
2. All other voltages are available from SHOWTECH. Please contact our office at 780.429.1162 for more information and prices.
3. The Shaw Conference Centre has floor ports.
4. Power will be distributed by SHOWTECH from the floor port system. To order power, please contact our office at 780.429.1162.
5. If you have an inline or peninsula booth, power will be distributed along the back wall of your booth. Should you require power in an alternate location, under carpet outlets must be ordered. Please contact our office at 780.429.1162 for details.
6. If you have an island booth, please indicate a main power drop location on SHOWTECH's Booth Layout Form and submit the form with your Electrical & Lighting Order Form. We will distribute outlets from that location.

Alberta's Safety Authority (CSA) requires that all machinery that will be displayed and/or powered up during an event must be approved by the CSA before show opening. Exhibitors are responsible to obtain "Permission to Show/Energize" from the CSA directly. SHOWTECH cannot apply or be responsible for this permission. To obtain the CSA "Permission to Show/Energize" please contact CSA directly at 780.450.2111. **Apply as soon as possible to avoid on-site complications.**

SHOWTECH POWER & LIGHTING contact information:

Tel: 780.429.1162

Email: edmonton@showtech.ca

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### Did you know?

- Borrowing power from an adjoining booth is NOT permitted. Sharing your neighbour's power may overload the circuit.
- Check the rating nameplate on the back or bottom of your equipment/device to determine your total electrical needs.
- Order 24-hour outlets if you require your power to remain energized overnight (i.e. for refrigerators, freezers, aquariums, etc.).
- All equipment/devices must be approved for use by a recognized certification agency (i.e. CSA, ULC). Approval markings can be found on the rating nameplate located on the back or bottom of the equipment/device.
- All equipment/devices must have a 3-wire grounded cord, minimum of #14 gauge wire.
- A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment/devices within 6 feet of a water/liquid source.

### Where can electricity be supplied in my booth?

1. **Back of Booth:** Power supplied at the back of your booth. Location is determined by SHOWTECH. This is the most popular option.
2. **Specific Booth Locations:** Power supplied at specific locations in your booth. SHOWTECH will place power cords under the carpet to each location specified on your Booth Layout Form (this form is included in this kit). If the booth layout form is not provided, SHOWTECH will place the outlet(s) at our discretion.

### Which electrical outlet do I need?

To determine your electrical needs, simply add together the wattage of each device that will require power in your booth. You will find a nameplate located on the back or bottom of each device, showing the wattage information. The total wattage indicates which outlet to order.

For example, if a laptop requires 400 watts, a monitor requires 150 watts and a cell phone charger requires 50 watts, you will need a total of 600 watts. Option 1 is the correct choice.

1. 1500 Watt, 12 amp, 120 volt outlet with 2 plugs  
Examples include a laptop, computer monitor, cell phone charger, television or printer.
2. 1500 Watt, 12 amp, 120 volt outlet with 2 plugs, 24 hours  
For equipment/devices requiring continuous power, such as a small household fridge or freezer.

### Do you offer 208 volt electrical services?

Yes. See the attached Electrical & Lighting Order Form for standard 208 volt electrical services up to 60 amps. Other voltages and amps are available upon request. Please check the nameplate on your equipment to confirm voltage, amps/watts/hp/kw and phase. Contact SHOWTECH at least three weeks prior to the event's move-in date for quotations.

### What else do you offer?

- In addition to 120 volt and 208 volt electrical service connections, we offer various voltages: 230/240 single and three phase and 380/460/480/600 three phase.
- 15 Ft extension cords are available for sale if an outlet has also been ordered.

## Lighting Captures Your Audience's Attention

Adding lighting to your booth attracts the attention of your audience, helps create a desired ambience and can highlight important areas of your display. SHOWTECH is pleased to offer these rental lighting options.

### Ceiling Mounted Lighting



#### Source 4 Par Light Fixture (L575S4)

- Clean, bright and efficient
- Warmer tone light
- Equivalent light output to a 1,000 watt quartz floodlight
- Covers up to a 10' x 10' area
- Coverage is dependent on mounting height of fixture
- Ideal for booths with furniture, fabrics, clothing and artwork

### Hard Wall Booth Lighting



#### 24 Watt, LED Black Arm Light Fixture (LLEDA)

- Pure white light, ideal for highlighting clothing, jewelry, art and graphics
- Attaches to a hard wall
- Equivalent light output to a 200 watt quartz arm light
- Cooler than traditional lighting



#### 3 Ft Track with 3 – 24 Watt LED Light Fixtures (LT3150)

- Clean and attractive lighting system
- Pure white light, excellent way to accent any product
- Equivalent light output to a 450 watt quartz floodlight
- Attaches to a hard wall or header sign

### Floor Lighting



#### 8 Ft Telescopic Stand with 2 – 24 Watt LED Light Fixtures (L2150)

- Pure white light with clean lines
- Excellent way to highlight a focal point in your booth
- For optimum lighting, fixture is placed in the front corner of booth
- Equivalent light output to a 400 watt halogen bulb

9797 Jasper Ave., Edmonton, AB T5J 1N9  
Tel: 780.429.1162 Fax: 780.424.4715  
Email: edmonton@showtech.ca

**Advance Price Until:****Regular Price:****Exhibitor Information**

Booth #: \_\_\_\_\_ Company: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_ Postal/ZIP: \_\_\_\_\_  
Email: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Credit Card Information**

I understand that SHOWTECH will charge any outstanding fees after show closing to this credit card.

Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):

Name (Print): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

☐ Visa ☐ Mastercard ☐ Amex

Card Number:

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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Cardholder Name (Print): \_\_\_\_\_ Expiry Date: \_\_\_\_/\_\_\_\_ Code: \_\_\_\_\_

Cardholder Signature: \_\_\_\_\_ Today's Date: \_\_\_\_\_

Cardholder Billing Address (if different from above):

Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_ Postal/ZIP: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Confirm Order**

To ensure we have received your complete order, please check off the forms you are sending to us.

- ☐ Electrical & Lighting Order Form  
☐ Sign & Banner Hanging Order Form

Note: Not all forms/services are available for all events.

**Online Orders**

Please visit [www.showtech.ca](http://www.showtech.ca), choose "Order for Your Show" and follow the on-screen instructions. Please note that not all shows are available for online ordering.

**Email Orders**

Please return completed forms to:  
[edmonton@showtech.ca](mailto:edmonton@showtech.ca)

**Get Assistance**

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Advance Price Until:

Regular Price:

| Exhibitor Information |  |                |                   |                     |
|-----------------------|--|----------------|-------------------|---------------------|
| Booth #: _____        |  | Company: _____ |                   | Contact Name: _____ |
| Address: _____        |  | City: _____    | Prov/State: _____ | Postal/ZIP: _____   |
| Email: _____          |  | Phone: _____   |                   | Fax: _____          |

| Electrical Outlets – 120 Volt  |  |               |               |       |
|--|--|---------------|---------------|-------|
| Qty  | Description  | Advance Price | Regular Price | Total |
| <b>Power Supplied at Back of Booth Location(s) (No Booth Layout Form Required)</b> |  |               |               |       |
|  | 1500 Watt, 12 amp, 120 volt outlet with 2 plugs (E1500)              | \$139.00      | \$195.00      |       |
|  | 1500 Watt, 12 amp, 120 volt outlet with 2 plugs – 24 hours (E150024) | \$180.00      | \$252.00      |       |
| <b>Power Supplied at Specific Booth Location(s) (Booth Layout Form Required)</b>   |  |               |               |       |
|  | 1500 Watt, 12 amp, 120 volt outlet with 2 plugs (E1500U)             | \$180.00      | \$252.00      |       |
| 208 Volt Electrical Services<br>(Other Connections Available Upon Request)         |  |               |               |       |
| 208 Volt, Single Phase   |  |               |               |       |
|  | 208 Volt, 1 phase, 15 amp (CS208115)                                 | \$269.00      | \$377.00      |       |
|  | 208 Volt, 1 phase, 20 amp (CS208120)                                 | \$342.00      | \$479.00      |       |
|  | 208 Volt, 1 phase, 30 amp (CS208130)                                 | \$487.00      | \$682.00      |       |
|  | 208 Volt, 1 phase, 60 amp (CS208160)                                 | \$646.00      | \$904.00      |       |
| 208 Volt, Three Phase  |  |               |               |       |
|  | 208 Volt, 3 phase, 15 amp (CS208315)                                 | \$376.00      | \$526.00      |       |
|  | 208 Volt, 3 phase, 20 amp (CS208320)                                 | \$499.00      | \$699.00      |       |
|  | 208 Volt, 3 phase, 30 amp (CS208330)                                 | \$713.00      | \$997.00      |       |
|  | 208 Volt, 3 phase, 60 amp (CS208360)                                 | \$883.00      | \$1236.00     |       |

| Other Services |  |                                 |         |  |
|----------------|--|---------------------------------|---------|--|
|                | 15 Ft extension cord (E15)                                       | \$21.00                         | \$21.00 |  |
|                | Manlift services (sign & banner hanging and removal) (ERLIFTTOP) | Call for availability and quote |         |  |
|                | Mechanical services (water, drain, air and natural gas)          | Call for availability and quote |         |  |

| Rental Lighting                 |  |               |               |       |
|---------------------------------|--|---------------|---------------|-------|
| Qty                             | Description  | Advance Price | Regular Price | Total |
| <b>Ceiling Mounted Lighting</b> |  |               |               |       |
|                                 | Source 4 par light fixture (L575S4)  | \$221.00      | \$309.00      |       |
| <b>Hard Wall Booth Lighting</b> |  |               |               |       |
|                                 | 24 Watt, LED black arm light fixture (LLEDA)                                   | \$99.00       | \$139.00      |       |
|                                 | 3 Ft track with 3 – 24 watt LED light fixtures. Header sign required. (LT3150) | \$166.00      | \$232.00      |       |
| <b>Floor Lighting</b>           |  |               |               |       |
|                                 | 8 Ft telescopic stand with 2 – 24 watt LED light fixtures (L2150)              | \$124.00      | \$174.00      |       |

| Special Requirements (Electrical and/or Lighting) |             |       |       |
|---|-------------|-------|-------|
| Qty   | Description | Quote | Total |
|   |             |       |       |
|   |             |       |       |
|   |             |       |       |
|   |             |       |       |
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|   |             |       |       |

|   |                         |
|---|-------------------------|
| <b>Subtotal</b>                         |                         |
| <b>5% GST (applicable on all items)</b> |                         |
| <b>Total (Canadian funds)</b>           |                         |
|   | <b>GST #: 104060264</b> |

| Important – Read Carefully  |                  |             |
|---|------------------|-------------|
| <p>1. SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Advance Price deadline date.</p> <p>2. Orders placed on-site (i.e. during move-in) will be charged 10% additional to the Regular Price.</p> <p>3. To order online, visit <a href="http://www.showtech.ca">www.showtech.ca</a> and choose "Order for Your Show". To email orders, return completed forms to <a href="mailto:edmonton@showtech.ca">edmonton@showtech.ca</a>.</p> <p>4. Orders will only be accepted if paid in full.</p> <p>5. To pay by credit card, the "Credit Card Authorization" form must be completed in full and returned to SHOWTECH along with your order forms. See page 5 of this kit.</p> <p>6. To pay by cheque, make cheque payable to SHOWTECH. Cheques will only be accepted if received by the Advance Price deadline date.</p> <p>7. To pay by bank transfer, request the Electronic Funds/Wire Transfer form by emailing <a href="mailto:info@showtech.ca">info@showtech.ca</a>. Bank fees will be charged for this service.</p> |                  |             |
| <p><b>Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):</b></p>   |                  |             |
| Name (Print): _____   | Signature: _____ | Date: _____ |

9797 Jasper Ave., Edmonton, AB T5J 1N9  
Tel: 780.429.1162 Fax: 780.424.4715  
Email: edmonton@showtech.ca

**Advance Price Until:****Regular Price:****Exhibitor Information**

Booth #: \_\_\_\_\_ Company: \_\_\_\_\_ Contact Name: \_\_\_\_\_  
Address: \_\_\_\_\_ City: \_\_\_\_\_ Prov/State: \_\_\_\_\_ Postal/ZIP: \_\_\_\_\_  
Email: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

**Sign & Banner Information**

1. To receive a quotation, please complete this section and email to edmonton@showtech.ca or fax to 780.424.4715. You must contact SHOWTECH a minimum of 3 weeks prior to move-in. For assistance, contact our SHOWTECH site office at 780.429.1162.
2. Please check your Exhibitor Manual for any show restrictions and obtain necessary approvals from Show Management **PRIOR** to requesting a quotation.
3. All signs or supports must be hung by SHOWTECH prior to aisle carpet placement. All attachments (i.e. sign hanging, support drops) to the facility's ceiling must be completed by SHOWTECH. Large/heavy items must be installed prior to booth set-up.
4. It is your responsibility to ensure the structure of the sign/supported item is designed according to safety codes and assembled by your team before being rigged by SHOWTECH. SHOWTECH does not assemble signs, ceiling structures, etc.
5. Exhibitors must provide all rigging points in advance. SHOWTECH will hang according to your instructions and is not responsible if your sign/supported item does not withstand the rigging points provided by you.
6. Upon show closing, exhibitors must remain in their booths until signage can be removed by SHOWTECH and collected by the exhibitor. SHOWTECH is not responsible for loss or storage of signage at show completion.

**Overhead View Of Sign/Banner Location**

Back of Booth

Front of Booth

**Please Complete the Following Section:**

1. Number of signs: \_\_\_\_\_
2. Height of sign (↑): \_\_\_\_\_ ☐ Feet ☐ Inches
3. Width of sign (↔): \_\_\_\_\_ ☐ Feet ☐ Inches
4. Weight of sign: \_\_\_\_\_ lbs.
5. Shape of sign: \_\_\_\_\_  
(Example – Banner, 3D square, 3D triangle, 3D circle)
6. Height from floor to bottom of sign (↑): \_\_\_\_\_
7. Material of sign: \_\_\_\_\_
8. Is power required?: ☐ Yes ☐ No If yes, amps/volts: \_\_\_\_\_
9. Has this sign been hung before at the EEC?: ☐ Yes ☐ No  
If yes, which show: \_\_\_\_\_

**Quotation Estimate**

|  |  |
|--|--|
| Sign Estimate                          |  |
| Power Cost for Sign                    |  |
| 5% GST                                 |  |
| <b>Total Estimate (Canadian funds)</b> |  |

Quote Prepared By \_\_\_\_\_

**Important – Read Carefully**

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2. Orders placed on-site (i.e. during move-in) will be charged 10% additional to the Regular Price.
3. To email orders, return completed forms to edmonton@showtech.ca.
4. Orders will only be accepted if paid in full.
5. To pay by credit card, the "Credit Card Authorization" form must be completed in full and returned to SHOWTECH along with your order forms. See page 5 of this kit.
6. To pay by cheque, make cheque payable to SHOWTECH. Cheques will only be accepted if received by the Advance Price deadline date.
7. To pay by bank transfer, request the Electronic Funds/Wire Transfer form by emailing info@showtech.ca. Bank fees will be charged for this service.

**To proceed with sign & banner hanging services, submit this order form and full payment. Sign below to confirm acceptance of the quote and acceptance of the Terms and Conditions (see last page of this kit):**

Name (Print): \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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Tel: 780.429.1162 Fax: 780.424.4715  
Email: edmonton@showtech.ca

| Exhibitor Information  | Instructions  |
|--|---|
| Booth #: _____<br><br>Company: _____<br><br>Email: _____<br><br>Phone: _____ Fax: _____<br><br>Contact Name: _____ | <p><b>Use the grid below to indicate placement of SHOWTECH services.</b></p> <ol style="list-style-type: none"> <li>1. Draw bold lines to indicate the outline of your booth. For a 10' x 10' booth, 1 square = 1 foot. For a 20' x 20' booth, 1 square = 2 feet. Etc.</li> <li>2. Indicate the orientation of your booth using surrounding booth numbers and/or event landmarks (e.g. entrance, exit, stage, aisle number, etc.).</li> <li>3. For power placed at specific booth location(s) or overhead, draw a "U" for undercarpet booth location and "O" for overhead.</li> <li>4. For Source 4 par light or LED white light fixtures, draw arrows (→) to indicate the light direction.</li> <li>5. For sign/banner hanging, draw a line to indicate sign placement.</li> </ol> |

- This form is required:** If you are ordering services to be placed at specific booth location(s) or overhead, submit this form along with your completed order form(s) to ensure proper placement of services in your booth.
- This form is not required:** If you are ordering services to be placed at the back of the booth, location is determined by SHOWTECH.

Please complete the following:

1. Booth type: ☐ Inline (booth with aisle on 1 side) ☐ Peninsula (booth with aisle on 3 sides) ☐ Island (booth with aisle on all 4 sides)
2. Booth dimensions: \_\_\_\_\_

|                                       |  |                                       |                                       |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|                                       | BACK OF BOOTH  | Adjacent Booth or Aisle Number: _____ |                                       |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Adjacent Booth or Aisle Number: _____ | <table border="1" style="width: 100%; height: 400px; border-collapse: collapse;"> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr> </table> |                                       |                                       |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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|                                       | FRONT OF BOOTH   | Adjacent Booth or Aisle Number: _____ | Adjacent Booth or Aisle Number: _____ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |



## General

1. The Venue reserves the right for it and/or its designees to inspect any equipment and materials that an exhibitor may desire to connect to the Venue's power sources or use while in the facility.
2. Only an authorized SHOWTECH tradesperson is permitted to connect to any of the Venue's electrical or mechanical sources.
3. No electrical or mechanical equipment shall be restarted after failure until an authorized SHOWTECH tradesperson has found and corrected the cause of the malfunction.
4. All material and equipment supplied by SHOWTECH shall remain the property of SHOWTECH. Exhibitors are responsible for SHOWTECH material and equipment associated with the exhibitor's booth, and shall compensate SHOWTECH in the event of damage or loss.

## Ordering and Payment

5. Order forms must be received with full payment by the Advance Price deadline date to qualify for the Advance Price. Orders received after the Advance Price deadline shall be charged the Regular Price. Orders received during Show Move-In will be charged the On-site Price.
6. SHOWTECH conducts an installation audit of power supplied to all exhibits. Exhibitors using power not ordered from SHOWTECH will be required to pay On-site Pricing for electrical service to continue. Exhibitors exceeding power consumption ordered will be required to pay for additional consumption. Power may be disconnected pending receipt of full payment. A reconnection fee of \$40.00 will be required.
7. Failure to provide all the necessary information requested on a SHOWTECH order form may result in service installation delays.
8. SHOWTECH accepts payment in the following manner:
  - a. In Country Payments: By VISA, MasterCard, and American Express. Cheques will be accepted if received by the Advance Price deadline.
  - b. Out of Country Payments: By SHOWTECH accepted credit card, money order, or bank transfer. For bank transfers, Exhibitors are responsible for any wire transfer bank processing fees.
9. Orders that do not include payment will be regarded as incomplete and will not be processed. Purchase orders are not considered payment.
10. On-site orders MUST be paid by a SHOWTECH accepted debit or credit card. Cheques will be accepted for on-site orders only if it is a certified cheque.
11. Additional and/or special electrical/mechanical services are available on request and shall be supplied at an hourly rate charged for labour plus materials used. Labour charges are subject to a 1 hour minimum. Rates quoted by SHOWTECH are in Canadian funds and include installation, service while in use, and removal.
12. REFUNDS/CANCELLATIONS.
  - a. If services have already been provided at the time of cancellation, original charges will apply.
  - b. No refunds will be issued on unused outlets or lights installed as ordered.
  - c. Refund requests based on service quality will not be considered unless the Exhibitor has notified a SHOWTECH representative of a problem with our service or product on-site prior to Show close.
  - d. No refund will be issued on services that require advance planning, i.e. special electrical circuits, transformers, special lighting, and non-electrical items.
  - e. Full refund will be issued on items listed on a SHOWTECH order form if SHOWTECH receives a cancellation notice in writing **on or before** the Advance Price deadline date.
  - f. A 50% refund will be issued on items listed on a SHOWTECH order form if SHOWTECH receives a cancellation notice in writing **after** the Advance Price deadline date.
13. THIRD PARTY ORDERS (EXHIBITOR APPOINTED CONTRACTORS). Exhibitors are ultimately responsible for payment of SHOWTECH services, even if an Order Form is submitted by its Exhibitor Appointed Contractor. If an Exhibitor Appointed Contractor submits an Order Form but fails to pay in full prior to move-in time, the SHOWTECH service ordered will not be provided until full payment is received.

## Electrical

14. In-line and peninsula outlets are installed at the back of booth. If you require outlets elsewhere, extension cords will be available at SHOWTECH'S service area for a nominal charge. There will be a surcharge for outlets/feeders fed under carpets (see Electrical & Lighting Order Form).
15. Island booth outlets will be placed in one main location per exhibitor's booth layout submitted on a SHOWTECH Booth Layout Form. If Exhibitor does not provide a booth layout to SHOWTECH, then the outlets will be installed at location determined at SHOWTECH's discretion.
16. Each day of the Show, all electrical power will be turned off approximately 1 hour after the Show closes, and turned on the next day approximately 1 hour prior to Show opening. If you require power on a 24-hour basis, please indicate this requirement in the space provided on the Electrical & Lighting Order Form. There may be additional charges for 24-hour service.
17. Wall, column and permanent building receptacles are not part of the booth space. Exhibitors utilizing these receptacles will be charged for their use.
18. Sharing power from an adjoining booth is not permitted.
19. All electrical connections, installation, industrial connections or any electrical operating equipment must conform to all Canadian Standards Association requirements and the Canadian Electrical Code. The use of two wire ungrounded extension cords are prohibited. Extension cords must be 3-wire grounded cords, minimum of #14 gauge wire.
20. All electrical equipment must have a nameplate attached showing the operating voltage, phase, hertz, ampere/wattage/horsepower/kilowatts and full load current and Canadian Standards Association or Electrical Safety Authority approval sticker.
21. SHOWTECH is not responsible for damages or expenses incurred due to power surges, spikes or loss of power. Exhibitors are encouraged to supply their own surge protection equipment.
22. A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment and devices within 6 feet of a water/liquid source. It is the exhibitor's responsibility to supply their own GFI.

## Electrical Safety Regulations

23. The Electrical Safety Code requires that any electrical equipment being displayed, offered for sale or used in any show, convention, or similar exhibition SHALL BE APPROVED by the Canadian Standards Association. Without this approval, SHOWTECH cannot provide electrical services. For further information, contact the local Hydro Inspection Department.

## Personal Data

24. SHOWTECH will not disclose Exhibitors' account information for any third party commercial use. Exhibitor represents it has authority to provide SHOWTECH with the personal information it discloses hereunder, and consents to the collection, use, and disclosure of personal information by GES Canada Limited for purposes set forth in its Privacy Policy published at <https://www.ges.com/ca/privacy-policy>. Exhibitors may opt-out of future electronic communications using the contact information published in the Privacy Policy.