

5675 McLaughlin Road, Mississauga, ON L5R 3K5 Tel: 905.283.0550 Toll-Free: 1.855.746.9832 Email: info@showtech.ca Toronto Congress Centre SHOWTECH Office Tel: 416.244.4899

Services We Offer

SHOWTECH POWER & LIGHTING is proud to be the exclusive supplier of the following services at the Toronto Congress Centre.

- √ Rental lighting
- √ Temporary electrical services
- ✓ Sign and banner hanging (as per Show Management's rules and regulations)
- ✓ Mechanical services (such as compressed air, water lines, drains, sinks, etc.)

SHOWTECH looks forward to working with you and making your event experience a success.

ADVANCE PRICING:	To take advantage of the advance price, all completed forms and full payment must
	be received on or before this date.

STANDARD PRICING: Standard prices will be charged after the advance price date has passed and up until

Pricing

the first day of event move-in.

ON-SITE PRICING: All orders received on the first day of event move-in through the completion of the

event will be subject to on-site pricing. The on-site price begins on this date.

Payment Options

SHOWTECH POWER & LIGHTING offers the following payment options. Please note that all exhibitors are responsible for payment of the applicable sales tax for the event in which they are participating.

Credit card: Visa, Mastercard and American Express are accepted. The Credit Card Authorization form must be completed in

full and returned to SHOWTECH (form is included in this kit).

Cheque: Cheques will only be accepted if received by the advance pricing date. Make cheques payable to SHOWTECH.

Bank transfer: The Electronic Funds/Wire Transfer form must be completed in full and returned to SHOWTECH. To request this

form, email info@showtech.ca. Bank fees will be charged for this service.

Privacy Policy

SHOWTECH POWER & LIGHTING respects your privacy. Your personal data will be used by SHOWTECH POWER & LIGHTING, a tradename of GES Canada Limited, only in accordance with the Privacy Policy published at https://www.ges.com/ca/privacy-policy. The Terms permit us to retain your order information to better service your future needs and to communicate with you via electronic communications. You may opt-out of receiving emails as provided in the Privacy Policy. If you provide personal information on behalf of another individual, you represent that you have all the authority and a lawful basis to enable us to collect, use and disclose such personal information as described in our Privacy Policy.



Online Orders

Please visit www.showtech.ca, choose "Order for Your Show" and follow the on-screen instructions.



Email Orders

Please return completed forms to info@showtech.ca



Get Assistance

If you need assistance or require additional information, please contact us.

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Email: info@showtech.ca



IMPORTANT FACTS FOR EXHIBITORS Electrical & Mechanical Services

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Electrical

- The Toronto Congress Centre voltages are 600/120/208 volts 3 phase. Please check with your technical coordinator to see if your machines are compatible with these voltages. If so, you will save on costs.
- All other voltages are available from SHOWTECH with the use of a transformer. Transformers must be placed within your booth space so please allow for the transformer when you do your floor plan/layout. Approximate size can be provided by SHOWTECH (contact our office at 416.244.4899).
- 3. Transformers will be required on 208 volt connections greater than 30 amps.
- 4. 600 Volt connections do not require a transformer.
- The Toronto Congress Centre does not have floor ports.
- Power will be distributed by SHOWTECH from exterior walls, columns (in some buildings) and cable drops from the ceiling. To order power, go to www.showtech.ca to order online.
- If you have an island booth, please indicate a main power drop location on SHOWTECH's Booth Layout Form and submit the form with your Electrical & Lighting Order Form. We will distribute outlets from that location.

Ontario's Electrical Safety Authority (ESA) requires that all machinery that will be displayed and/or powered up during an event must be approved by the ESA before show opening. Click here for Recognized Certification Markings. Exhibitors are responsible to obtain "Permission to Show/Energize" from the ESA directly. SHOWTECH cannot apply or be responsible for this permission. To obtain the ESA "Permission to Show-Energize Application", go to https://www.esasafe.com/consumers/permits-and-inspections/inspection-forms to apply for permission from the ESA. Apply as soon as possible to avoid on-site complications.

Mechanical

- Compressed air pressure is approximately 110 PSI and available anywhere in the facility by ordering from SHOWTECH. Please use the SHOWTECH's Mechanical Order Form to order this service.
- 2. The Toronto Congress Centre does not have floor ports.
- Air lines are distributed by SHOWTECH from exterior walls, dropped from the ceiling or from columns (in some buildings).
- 4. Only 1/2" air lines can be run under carpet in booths
- If you are in an island booth, please indicate a main air drop location on SHOWTECH's Booth Layout Form and submit with your Mechanical order Form. SHOWTECH will distribute any under carpet requirements from that location.
- Water pressure is approximately 50 PSI and available anywhere in the facility by ordering from SHOWTECH's Mechanical Order Form.
- 7. If you require hot water for your booth, an electric hot water tank will need to be installed by SHOWTECH within your booth space. Please plan accordingly and notify us in the Special Requirements space on the bottom of the Mechanical Order Form or call for assistance.
- Sanitary floor drains are located in various locations within the facility. Please check with SHOWTECH (416.244.4899) or Show management as soon as possible if you require a drain connection.
- Natural gas is available in various locations within the facility. Please check with SHOWTECH (416.244.4899) or Show Management as soon as possible if you require natural gas.

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Did you know?

- Borrowing power from an adjoining booth is NOT permitted. Sharing your neighbour's power may overload the circuit.
- Check the rating nameplate on the back or bottom of your equipment/device to determine your total electrical needs.
- Order 24-hour outlets if you require your power to remain energized overnight (i.e. for refrigerators, freezers, aquariums, etc.).
- All equipment/devices must be approved for use by a recognized certification agency (i.e. CSA, ULC). Approval markings can be found on the rating nameplate located on the back or bottom of the equipment/device.
- All equipment/devices must have a 3-wire grounded cord, minimum of #14 gauge wire.
- A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment/devices within 6 feet of a water/liquid source.

Where can electricity be supplied in my booth?

- 1. **Back of Booth**: Power supplied at the back of your booth. Location is determined by SHOWTECH. This is the most popular option.
- Specific Booth Locations: Power supplied at specific locations in your booth. SHOWTECH will place power cords under the carpet to each location specified on your Booth Layout Form (this form is included in this kit). If the booth layout form is not provided, SHOWTECH will place the outlet(s) at our discretion.
- Overhead: Power supplied above the booth. If power is required for a tower, signage suspended from the ceiling, etc., SHOWTECH will drop the power cord(s) from the ceiling to the location(s) specified on your Booth Layout Form (form is included in this kit).

Which electrical outlet do I need?

To determine your electrical needs, simply add together the wattage of each device that will require power in your booth. You will find a nameplate located on the back or bottom of each device, showing the wattage information. The total wattage indicates which outlet to order.

For example, if a laptop requires 400 watts, a monitor requires 150 watts and a cell phone charger requires 50 watts, you will need a total of 600 watts. Option 1 is the correct choice.

- 1. 1500 Watt, 12 amp, 120 volt outlet with 2 plugs Examples include a laptop, computer monitor, cell phone charger, television or printer.
- 2. 1500 Watt, 12 amp, 120 volt outlet with 2 plugs, <u>24 hours</u> For equipment/devices requiring continuous power, such as a small household fridge or freezer.
- 3. 1800 Watt, 15 amp, 120 volt outlet Examples include a hair dryer, curling iron or toaster oven.
- 4. 2400 Watt, 20 amp, 120 volt outlet Examples include a popcorn maker, hot plate or industrial coffee maker.

Do you offer 208 volt electrical services?

Yes. See the attached Electrical & Lighting Order Form for standard 208 volt electrical services up to 60 amps. Other voltages and amps are available upon request. Please check the nameplate on your equipment to confirm voltage, amps/watts/hp/kw and phase. Contact SHOWTECH at least three weeks prior to the event's move-in date for quotations.

What else do you offer?

- In addition to 120 volt and 208 volt electrical service connections, we offer various voltages: 230/240 single and three phase and 380/460/480/600 three phase.
- 15 Ft extension cords are available for rent if an outlet has also been ordered.

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Lighting Captures Your Audience's Attention

Adding lighting to your booth attracts the attention of your audience, helps create a desired ambience and can highlight important areas of your display. SHOWTECH is pleased to offer these rental lighting options.

Ceiling Mounted Lighting



LED White Light Fixture (LLEDOH)

- Pure white light, emulates daylight
- Energy efficient
- Equivalent light output to a 1,000 watt quartz floodlight
- Covers up to a 10' x 10' area
- Coverage is dependent on venue and mounting height of fixture
- Ideal for booths with cars, trucks, jewelry and items with very bold colours



Source 4 Par Light Fixture (L575S4)

- · Clean, bright and efficient
- Warmer tone light
- Equivalent light output to a 1,000 watt quartz floodlight
- Covers up to a 10' x 10' area
- Coverage is dependent on mounting height of fixture
- Ideal for booths with furniture, fabrics, clothing and artwork.

Hard Wall Booth Lighting



24 Watt, LED Black Arm Light Fixture (LLEDA)

- Pure white light, ideal for highlighting clothing, jewelry, art and graphics
- Attaches to a hard wall
- Equivalent light output to a 200 watt quartz arm light
- Cooler than traditional lighting



3 Ft Track with 3 – 24 Watt LED Light Fixtures (LT3150)

- Clean and attractive lighting system
- Pure white light, excellent way to accent any product
- Equivalent light output to a 450 watt quartz floodlight
- · Attaches to a hard wall or header sign

Floor Lighting



8 Ft Telescopic Stand with 2 - 24 Watt LED Light Fixtures (L2150)

- Pure white light with clean lines
- Excellent way to highlight a focal point in your booth
- For optimum lighting, fixture is placed in the front corner of booth
- Equivalent light output to a 400 watt halogen bulb



CREDIT	CARD	AUT	HOR	IZA	LION

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Advance Price Until:

Standard Price:

Exhibitor Information					
Booth #: Company:	Contact Name:				
Address: City:	Prov/State: Postal/ZIP:				
Email: Phon	e: Fax:				
Credit	Card Information				
I understand that SHOWTECH will charge any outstanding fees after sh	ow closing to this credit card.				
Please sign below to confirm order and accept the Terms and Condition	s (see last page of this kit):				
Name (Print): Signature	Date:				
☐ Visa ☐ Mastercard ☐ Amex					
Card Number:					
Cardholder Name (Print):	Expiry Date:/ Code:				
Cardholder Signature:	Today's Date:				
Cardholder Billing Address (if different from above):					
Address: City:	Prov/State: Postal/ZIP:				
Email: Phor	e: Fax:				
Confirm Order					
To ensure we have received your complete order, please check off the forms you are sending to us.					
☐ Electrical & Lighting Order Form ☐ Mechanical Order Form ☐ Sign & Banner Hanging Order Form	☐ Electrical & Lighting Order Form ☐ Mechanical Order Form				
Note: Not all forms/services are available for all events.					



Online Orders

Please visit www.showtech.ca, choose "Order for Your Show" and follow the on-screen instructions.



Email Orders

Please return completed forms to info@showtech.ca



Get Assistance

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LECTRICAL	&	LIGHTING	ORI	DER	FOR	Λ

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Advance Price Until:

Standard Price:

	Advance	rrice Ontin	•			Ju	idara i ricc.			
	Exhibitor Information									
Boot	h #: Company:	Contact Name:								
Addr	ess:			_ City:			Prov/State:	Pos	tal/ZIP:	
Emai	l:			_ Phone: _			Fax:			
Electrical Outlets – 120 Volt						Rental Ligh	ting			
Qty	Description	Advance Price	Standard Price	Total		Qty	Description	Advance Price	Standard Price	Total
Power Supplied at Back of Booth (No Booth Layout Form Required)				Ceili	ng Mounted Lighting					
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs (E1500)	\$185.00	\$259.00				LED white light fixture (LLEDOH)	\$320.00	\$448.00	

	Electrical Outlets – 120 Volt					
Qty	Description	Advance Price	Standard Price	Total		
Pow	er Supplied at Back of Booth (No Boo	oth Layout	Form Requ	ired)		
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs (E1500)	\$185.00	\$259.00			
	1800 Watt, 15 amp, 120 volt outlet (E15A)	\$222.00	\$311.00			
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs – 24 hours (E150024)	\$282.00	\$395.00			
	2400 Watt, 20 amp, 120 volt outlet (E20A)	\$299.00	\$419.00			
Pow	er Supplied at Specific Booth Location(s) (Booth La	yout Form R	equired)		
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs (E1500U)	\$229.00	\$321.00			
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs – 24 hours (E150024U)	\$328.00	\$459.00			
	1800 Watt, 15 amp, 120 volt outlet (E15AU)	\$266.00	\$372.00			
	2400 Watt, 20 amp, 120 volt outlet (E20AU)	\$377.00	\$524.00			
Pow	Power Supplied Overhead (Booth Layout Form Required)					
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs (E1500V)	\$229.00	\$321.00			
	1800 Watt, 15 amp, 120 volt outlet (E15AV)	\$266.00	\$372.00			
	1500 Watt, 12 amp, 120 volt outlet with 2 plugs – 24 hours (E150024V)	\$328.00	\$459.00			
Pow	er Accessories					
	15 Ft extension cord (E15)	\$24.00	\$24.00			

	Rental Lighting					
Qty Description		Advance Price	Standard Price	Total		
Ceili	ng Mounted Lighting					
	LED white light fixture (LLEDOH)	\$320.00	\$448.00			
	Source 4 par light fixture (L575S4)	\$295.00	\$413.00			
Hard	Hard Wall Booth Lighting					
	24 Watt, LED black arm light fixture (LLEDA)	\$119.00	\$167.00			
	3 Ft track with 3 – 24 watt LED light fixtures. Header sign required. (LT3150)	\$241.00	\$337.00			
Floor Lighting						
	8 Ft telescopic stand with 2 – 24 watt LED light fixtures (L2150)	\$152.00	\$213.00			

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Electrical Services -	- 208 Volt			
(Other Connections Available	e Upon Requ	est)		
208 Volt, 1 phase, 15 amp (CS208115)	\$379.00	\$531.00		
208 Volt, 1 phase, 20 amp (CS208120)	\$443.00	\$620.00		
208 Volt, 1 phase, 30 amp (CS208130)	\$617.00	\$864.00	ĺ	
208 Volt, 3 phase, 30 amp (CS208330)	\$740.00	\$1036.00		
208 Volt, 3 phase, 60 amp (CS208360)	\$1039.00	\$1455.00	İ	

Special Requirements (Electrical and/or Lighting)						
Qty	Description	Quote	Total			

Subtotal	
13% HST (applicable on all items)	
Total (Canadian funds)	
	HST #: 104060264RT0001

Important - Read Carefully

- 1. SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Advance Price deadline date.
- 2. Orders placed on-site (i.e. during move-in) will be charged 10% additional to the Standard Price.
- 3. To order online, visit www.showtech.ca and choose "Order for Your Show". To email orders, return completed forms to info@showtech.ca.
- 4. Orders will only be accepted if paid in full.
- 5. To pay by credit card, the "Credit Card Authorization" form must be completed in full and returned to SHOWTECH along with your order forms.
- 6. To pay by cheque, make cheque payable to SHOWTECH. Cheques will only be accepted if received by the Advance Price deadline date.
- 7. To pay by bank transfer, request the Electronic Funds/Wire Transfer form by emailing info@showtech.ca. Bank fees will be charged for this service.

Please sign below to confirm order and acce	pt the Terms and Conditions (see last page	of this kit):
Name (Print):	Signature:	Date:



MECHANICAL O	RDER FORM
Booth #:	

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Advance	Price	Until:
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Standard Price:

			Exhibitor	Inform	ation			
Booth #: Company:					Contact Name:			
Address:			_ City:		Prov/State:	Po	ostal/ZIP:	
Email:			_ Phone:		Fax:			
Compressed Air – N CFM rating is required for all					Water			
Qty Description	Advance	Standard	Total	Qty	Description	Advance		Total
0 – 4 Cubic feet per minute (MCA1)	Price \$495.00	Price \$693.00			Fill and drain container up to 1000 gallons total (MW1000)	Price \$556.00	Price \$772.00	
5 – 10 Cubic feet per minute (MCA2)	\$730.00	\$1022.00			Fill and drain container up to 5000 gallons total (MW5000)	\$977.00	\$1357.00	
11 – 20 Cubic feet per minute (MCA3)	\$1063.00	\$1488.00			Fill and drain container 5000 gallons and over (MW5001)		availability quote	
21 – 38 Cubic feet per minute (MCA4)	\$1250.00	\$1750.00			½" Valved cold water connection (MWCOLD)	\$548.00	\$767.00	
Natural	Gas				Sink			
1/2" Natural gas connection (MNG)	Call for av				Sink complete with hot/cold water and drain connection (MSINK)		availability I quote	
Drai	n				Additional Air, Water of			
Gravity drain connection (MWDGR)	Call for a and c				Additional air services (split service) (MSPLIT)		for availability and quote	
Pumped drain connection (MWDPM)	Call for av		Additional water or drain services (split service) (MSPLIT) Call for availability and quote					
			Special R	equirer	ments		Quoted I	Price
Consider the second of the truster to also								
Specialty items such as hot water tanks, sinks, or special connections, please								
email info@showtech.ca or contact 416.244.4899 for a quotation.								
410.244.4000 for a quotation.								
						ubtotal		
					13% HST (applicable on all			
					Total (Canadian	funds)	HST #: 1040602	264PT0001
						L	1131 #. 104000	204K1000
		lm	portant –	Read C	arefully			
 SHOWTECH reserves the right to adjus Orders placed on-site (i.e. during move- To order online, visit www.showtech.ca Orders will only be accepted if paid in fu To pay by credit card, the "Credit Card of the company of the comp	in) will be cha and choose " ill. Authorization" le to SHOWT	arged 10% add Order for Your form must be ECH. Cheques	ditional to the Show". To e completed in s will only be	Standard mail order full and r accepted	Price. rs, return completed forms to info@show eturned to SHOWTECH along with your if received by the Advance Price deadlin	order forms e date.		
Please sign below to confirm order ar	nd accept th	e Terms and	Conditions	s (see las	t page of this kit):			
Name (Print):		Sign	ature:		Date: _			



SIGN	& BANN	ER HANGIN	G ORDER	FORN

Booth #:	

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Advance Price Until:

Standard Price:

	Exhibito	r Information	
Booth #: Company:			t Name:
			Prov/State: Postal/ZIP:
Email:	Phone:		_ Fax:
	Sign & Ban	ner Information	
 Please check your Exhibitor Manual forms. All signs or supports must be hung by be completed by SHOWTECH. Large It is your responsibility to ensure the sign by SHOWTECH. SHOWTECH does by SHOWTECH shows provide all rigging points must provide all rigging points withstand the rigging points provide. Upon show closing, exhibitors must responsible for loss or storage of sign 	or any show restrictions and obtain nece SHOWTECH prior to aisle carpet place heavy items must be installed prior to be tructure of the sign/supported item is de ot assemble signs, ceiling structures, et nts in advance. SHOWTECH will hang a ed by you. main in their booths until signage can be age at show completion.	ssary approvals from Show Manament. All attachments (i.e. sign happents set-up. signed according to safety codes c. ccording to your instructions and a removed by SHOWTECH and continuations.	ary SHOWTECH site office at 416.244.4899. Angement PRIOR to requesting a quotation. Anging, support drops) to the facility's ceiling must and assembled by your team before being rigged is not responsible if your sign/supported item does collected by the exhibitor. SHOWTECH is not
Overhead View Of Si			Complete the Following Section:
Front of		 3. Width of sign (↔):	☐ Feet ☐ Inches ☐ Feet ☐ Inches ☐ Ibs. ☐ Banner, 3D square, 3D triangle, 3D circle) of sign (‡): ☐ Yes ☐ No If yes, amps/volts:
	Quotat	ion Estimate	
Sign Estim Power Cost for S 13% F Total Estimate (Canadian fun 1. SHOWTECH reserves the right to adju 2. Orders placed on-site (i.e. during move 3. To email orders, return completed form	Important st orders not calculated accurately or recinity will be charged 10% additional to the sto info@showlech.ca.	- Read Carefully ceived after the Advance Price de	Quote Prepared By
	Authorization" form must be completed ble to SHOWTECH. Cheques will only but ectronic Funds/Wire Transfer form by er services, submit this order form and	e accepted if received by the Adv mailing info@showtech.ca. Bank	rance Price deadline date.
the Terms and Conditions (see last page Name (Print):	,		Date:
,			



BOOTH LA	YOUT FORM
Booth #:	

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Exhibitor Information	Instructions
Booth #:	Use the grid below to indicate placement of SHOWTECH services. 1. Draw bold lines to indicate the outline of your booth. For a 10' x 10' booth, 1
Company:	 square = 1 foot. For a 20' x 20' booth, 1 square = 2 feet. Etc. Indicate the orientation of your booth using surrounding booth numbers and/or event landmarks (e.g. entrance, exit, stage, aisle number, etc.). For power placed at specific booth location(s) or overhead, draw a "U" for
Phone: Fax:	undercarpet booth location and "O" for overhead. 4. For Source 4 par light or LED white light fixtures, draw arrows (→) to indicate the
Contact Name:	light direction. 5. For sign/banner hanging, draw a line to indicate sign placement.

- This form is required: If you are ordering services to be placed at specific booth location(s) or overhead, submit this form along with your completed order form(s) to ensure proper placement of services in your booth.
- This form is not required: If you are ordering services to be placed at the back of the booth, location is determined by SHOWTECH.

Please complete the following:

1. Booth type:	☐ Inline (booth with aisle on	1 side) Peninsula (boo	th with aisle on 3 sides)	☐ Island (booth with	aisle on all 4 sides
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2. Booth dimensions: _____

Adjacent Booth or Aisle Number:

 BACK OF E	воотн	Adja	cent Booth	or Aisle Nu	ımber:		_
							Auj
							acent boo
							UI OI AISIE
							Adjacent booth of Alsie Number:

FRONT OF BOOTH

Adjacent Booth or Aisle Number:



General

- The Venue reserves the right for it and/or its designees to inspect any
 equipment and materials that an exhibitor may desire to connect to the
 Venue's power sources or use while in the facility.
- 2. Only an authorized SHOWTECH tradesperson is permitted to connect to any of the Venue's electrical or mechanical sources.
- No electrical or mechanical equipment shall be restarted after failure until an authorized SHOWTECH tradesperson has found and corrected the cause of the malfunction.
- 4. All material and equipment supplied by SHOWTECH shall remain the property of SHOWTECH. Exhibitors are responsible for SHOWTECH material and equipment associated with the exhibitor's booth, and shall compensate SHOWTECH in the event of damage or loss.

Ordering and Payment

- 5. Order forms must be received with full payment by the Advance Price deadline date to qualify for the Advance Price. Orders received after the Advance Price deadline shall be charged the Standard Price. Orders received during Show Move-In will be charged the On-site Price.
- 6. SHOWTECH conducts an installation audit of power supplied to all exhibits. Exhibitors using power not ordered from SHOWTECH will be required to pay On-site Pricing for electrical service to continue. Exhibitors exceeding power consumption ordered will be required to pay for additional consumption. Power may be disconnected pending receipt of full payment. A reconnection fee of \$40.00 will be required.
- Failure to provide all the necessary information requested on a SHOWTECH order form may result in service installation delays.
- 8. SHOWTECH accepts payment in the following manner:
 - a. In Country Payments: By VISA, MasterCard, and American Express.
 Cheques will be accepted if received by the Advance Price deadline.
 - b. Out of Country Payments: By SHOWTECH accepted credit card, money order, or bank transfer. For bank transfers, Exhibitors are responsible for any wire transfer bank processing fees.
- Orders that do not include payment will be regarded as incomplete and will not be processed. Purchase orders are not considered payment.
- On-site orders MUST be paid by a SHOWTECH accepted debit or credit card. Cheques will be accepted for on-site orders only if it is a certified cheque.
- 11. Additional and/or special electrical/mechanical services are available on request and shall be supplied at an hourly rate charged for labour plus materials used. Labour charges are subject to a 1 hour minimum. Rates quoted by SHOWTECH are in Canadian funds and include installation, service while in use, and removal.
- 12. REFUNDS/CANCELLATIONS.
 - a. If services have already been provided at the time of cancellation, original charges will apply.
 - No refunds will be issued on unused outlets or lights installed as ordered.
 - c. Refund requests based on service quality will not be considered unless the Exhibitor has notified a SHOWTECH representative of a problem with our service or product on-site prior to Show close.
 - d. No refund will be issued on services that require advance planning, i.e. special electrical circuits, transformers, special lighting, and nonelectrical items.
 - e. Full refund will be issued on items listed on a SHOWTECH order form
 if SHOWTECH receives a cancellation notice in writing on or before
 the Advance Price deadline date.
 - f. A 50% refund will be issued on items listed on a SHOWTECH order form if SHOWTECH receives a cancellation notice in writing after the Advance Price deadline date.
- 13. THIRD PARTY ORDERS (EXHIBITOR APPOINTED CONTRACTORS). Exhibitors are ultimately responsible for payment of SHOWTECH services, even if an Order Form is submitted by its Exhibitor Appointed Contractor. If an Exhibitor Appointed Contractor submits an Order Form but fails to pay in full prior to move-in time, the SHOWTECH service ordered will not be provided until full payment is received.

Electrical

- 14. In-line and peninsula outlets are installed at the back of booth. If you require outlets elsewhere, extension cords will be available at SHOWTECH'S service area for a nominal charge. There will be a surcharge for outlets/feeders fed under carpets (see Electrical & Lighting Order Form).
- 15. Island booth outlets will be placed in one main location per exhibitor's booth layout submitted on a SHOWTECH Booth Layout Form. If Exhibitor does not provide a booth layout to SHOWTECH, then the outlets will be installed at location determined at SHOWTECH's discretion.
- 16. Each day of the Show, all electrical power will be turned off approximately 1 hour after the Show closes, and turned on the next day approximately 1 hour prior to Show opening. If you require power on a 24-hour basis, please indicate this requirement in the space provided on the Electrical & Lighting Order Form. There may be additional charges for 24-hour service.
- 17. Wall, column and permanent building receptacles are not part of the booth space. Exhibitors utilizing these receptacles will be charged for their use.
- 18. Sharing power from an adjoining booth is not permitted.
- 19. All electrical connections, installation, industrial connections or any electrical operating equipment must conform to all Canadian Standards Association requirements and the Canadian Electrical Code. The use of two wire ungrounded extension cords are prohibited. Extension cords must be 3-wire grounded cords, minimum of #14 gauge wire.
- 20. All electrical equipment must have a nameplate attached showing the operating voltage, phase, hertz, ampere/wattage/horsepower/kilowatts and full load current and Canadian Standards Association or Electrical Safety Authority approval sticker. Click here for Recognized Certification Markings.
- 21. SHOWTECH is not responsible for damages or expenses incurred due to power surges, spikes or loss of power. Exhibitors are encouraged to supply their own surge protection equipment.
- 22. A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment and devices within 6 feet of a water/liquid source. It is the exhibitor's responsibility to supply their own GFI.

Electrical Safety Regulations

23. The Electrical Safety Code requires that any electrical equipment being displayed, offered for sale or used in any show, convention, or similar exhibition SHALL BE APPROVED by the Electrical Safety Authority ("ESA"). Without this approval, SHOWTECH cannot provide electrical services. For further information, review the ESA's webpage for Electrical Safety at https://www.esasafe.com/business/product-safety/ or call the ESA's customer service center at 877.372.7233.

Mechanical

- 24. All mechanical equipment must have a nameplate attached thereto showing approval by the applicable Provincial Authority.
- 25. All installations and connections to be made to the Venue's sources of natural gas, compressed air, water and all connections to drains, must be made by an authorized SHOWTECH tradesperson.
- 26. Mechanical services are only turned on during Show hours.
- 27. It is the responsibility of the Exhibitor to ensure that all pollutants, hazardous wastes, contaminated water etc. are disposed of by a Government Licensed firm for the appropriate waste product.

Personal Data

28. SHOWTECH will not disclose Exhibitors' account information for any third party commercial use. Exhibitor represents it has authority to provide SHOWTECH with the personal information it discloses hereunder, and consents to the collection, use, and disclosure of personal information by GES Canada Limited for purposes set forth in its Privacy Policy published at https://www.ges.com/ca/privacy-policy. Exhibitors may opt-out of future electronic communications using the contact information published in the Privacy Policy.