

5675 McLaughlin Road, Mississauga, ON L5R 3K5 Tel: 905.283.0550 Toll-Free: 1.855.746.9832 Email: info@showtech.ca Toronto Congress Centre SHOWTECH Office Tel: 416.244.4899

#### **Services We Offer**

SHOWTECH POWER & LIGHTING is proud to be the exclusive supplier of the following services at the Toronto Congress Centre.

- √ Rental lighting
- √ Temporary electrical services
- ✓ Sign and banner hanging (as per Show Management's rules and regulations)
- ✓ Mechanical services (such as compressed air, water lines, drains, sinks, etc.)

SHOWTECH looks forward to working with you and making your event experience a success.

ADVANCE PRICING:	To take advantage of the advance price, all completed forms and full payment must
	be received on or before this date.

STANDARD PRICING: Standard prices will be charged after the advance price date has passed and up until

**Pricing** 

the first day of event move-in.

**ON-SITE PRICING:** All orders received on the first day of event move-in through the completion of the

event will be subject to on-site pricing. The on-site price begins on this date.

## **Payment Options**

SHOWTECH POWER & LIGHTING offers the following payment options. Please note that all exhibitors are responsible for payment of the applicable sales tax for the event in which they are participating.

Credit card: Visa, Mastercard and American Express are accepted. The Credit Card Authorization form must be completed in

full and returned to SHOWTECH (form is included in this kit).

Cheque: Cheques will only be accepted if received by the advance pricing date. Make cheques payable to SHOWTECH.

Bank transfer: The Electronic Funds/Wire Transfer form must be completed in full and returned to SHOWTECH. To request this

form, email info@showtech.ca. Bank fees will be charged for this service.

### **Privacy Policy**

SHOWTECH POWER & LIGHTING respects your privacy. Your personal data will be used by SHOWTECH POWER & LIGHTING, a tradename of GES Canada Limited, only in accordance with the Privacy Policy published at <a href="https://www.ges.com/ca/privacy-policy">https://www.ges.com/ca/privacy-policy</a>. The Terms permit us to retain your order information to better service your future needs and to communicate with you via electronic communications. You may opt-out of receiving emails as provided in the Privacy Policy. If you provide personal information on behalf of another individual, you represent that you have all the authority and a lawful basis to enable us to collect, use and disclose such personal information as described in our Privacy Policy.



### **Online Orders**

Please visit www.showtech.ca, choose "Order for Your Show" and follow the on-screen instructions.



### **Email Orders**

Please return completed forms to info@showtech.ca



### **Get Assistance**

If you need assistance or require additional information, please contact us.

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# IMPORTANT FACTS FOR EXHIBITORS Electrical & Mechanical Services

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## **Electrical**

- The Toronto Congress Centre voltages are 600/120/208 volts 3 phase. Please check with your technical coordinator to see if your machines are compatible with these voltages. If so, you will save on costs.
- All other voltages are available from SHOWTECH with the use of a transformer. Transformers must be placed within your booth space so please allow for the transformer when you do your floor plan/layout. Approximate size can be provided by SHOWTECH (contact our office at 416.244.4899).
- 3. Transformers will be required on 208 volt connections greater than 30 amps.
- 4. 600 Volt connections do not require a transformer.
- The Toronto Congress Centre does not have floor ports.
- Power will be distributed by SHOWTECH from exterior walls, columns (in some buildings) and cable drops from the ceiling. To order power, go to www.showtech.ca to order online.
- If you have an island booth, please indicate a main power drop location on SHOWTECH's Booth Layout Form and submit the form with your Electrical & Lighting Order Form. We will distribute outlets from that location.

Ontario's Electrical Safety Authority (ESA) requires that all machinery that will be displayed and/or powered up during an event must be approved by the ESA before show opening. Click here for Recognized Certification Markings. Exhibitors are responsible to obtain "Permission to Show/Energize" from the ESA directly. SHOWTECH cannot apply or be responsible for this permission. To obtain the ESA "Permission to Show-Energize Application", go to <a href="https://www.esasafe.com/consumers/permits-and-inspections/inspection-forms">https://www.esasafe.com/consumers/permits-and-inspections/inspection-forms</a> to apply for permission from the ESA. Apply as soon as possible to avoid on-site complications.

### Mechanical

- Compressed air pressure is approximately 110 PSI and available anywhere in the facility by ordering from SHOWTECH. Please use the SHOWTECH's Mechanical Order Form to order this service.
- 2. The Toronto Congress Centre does not have floor ports.
- Air lines are distributed by SHOWTECH from exterior walls, dropped from the ceiling or from columns (in some buildings).
- 4. Only 1/2" air lines can be run under carpet in booths
- If you are in an island booth, please indicate a main air drop location on SHOWTECH's Booth Layout Form and submit with your Mechanical order Form. SHOWTECH will distribute any under carpet requirements from that location.
- Water pressure is approximately 50 PSI and available anywhere in the facility by ordering from SHOWTECH's Mechanical Order Form.
- 7. If you require hot water for your booth, an electric hot water tank will need to be installed by SHOWTECH within your booth space. Please plan accordingly and notify us in the Special Requirements space on the bottom of the Mechanical Order Form or call for assistance.
- Sanitary floor drains are located in various locations within the facility. Please check with SHOWTECH (416.244.4899) or Show management as soon as possible if you require a drain connection.
- Natural gas is available in various locations within the facility. Please check with SHOWTECH (416.244.4899) or Show Management as soon as possible if you require natural gas.

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## Did you know?

- Borrowing power from an adjoining booth is NOT permitted. Sharing your neighbour's power may overload the circuit.
- Check the rating nameplate on the back or bottom of your equipment/device to determine your total electrical needs.
- Order 24-hour outlets if you require your power to remain energized overnight (i.e. for refrigerators, freezers, aquariums, etc.).
- All equipment/devices must be approved for use by a recognized certification agency (i.e. CSA, ULC). Approval markings can be found on the rating nameplate located on the back or bottom of the equipment/device.
- All equipment/devices must have a 3-wire grounded cord, minimum of #14 gauge wire.
- A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment/devices within 6 feet of a water/liquid source.

## Where can electricity be supplied in my booth?

- 1. **Back of Booth**: Power supplied at the back of your booth. Location is determined by SHOWTECH. This is the most popular option.
- Specific Booth Locations: Power supplied at specific locations in your booth. SHOWTECH will place power cords under the carpet to each location specified on your Booth Layout Form (this form is included in this kit). If the booth layout form is not provided, SHOWTECH will place the outlet(s) at our discretion.
- Overhead: Power supplied above the booth. If power is required for a tower, signage suspended from the ceiling, etc., SHOWTECH will drop the power cord(s) from the ceiling to the location(s) specified on your Booth Layout Form (form is included in this kit).

### Which electrical outlet do I need?

To determine your electrical needs, simply add together the wattage of each device that will require power in your booth. You will find a nameplate located on the back or bottom of each device, showing the wattage information. The total wattage indicates which outlet to order.

For example, if a laptop requires 400 watts, a monitor requires 150 watts and a cell phone charger requires 50 watts, you will need a total of 600 watts. Option 1 is the correct choice.

- 1. 1500 Watt, 12 amp, 120 volt outlet with 2 plugs Examples include a laptop, computer monitor, cell phone charger, television or printer.
- 2. 1500 Watt, 12 amp, 120 volt outlet with 2 plugs, <u>24 hours</u> For equipment/devices requiring continuous power, such as a small household fridge or freezer.
- 3. 1800 Watt, 15 amp, 120 volt outlet Examples include a hair dryer, curling iron or toaster oven.
- 4. 2400 Watt, 20 amp, 120 volt outlet Examples include a popcorn maker, hot plate or industrial coffee maker.

## Do you offer 208 volt electrical services?

Yes. See the attached Electrical & Lighting Order Form for standard 208 volt electrical services up to 60 amps. Other voltages and amps are available upon request. Please check the nameplate on your equipment to confirm voltage, amps/watts/hp/kw and phase. Contact SHOWTECH at least three weeks prior to the event's move-in date for quotations.

### What else do you offer?

- In addition to 120 volt and 208 volt electrical service connections, we offer various voltages: 230/240 single and three phase and 380/460/480/600 three phase.
- 15 Ft extension cords are available for rent if an outlet has also been ordered.

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## **Lighting Captures Your Audience's Attention**

Adding lighting to your booth attracts the attention of your audience, helps create a desired ambience and can highlight important areas of your display. SHOWTECH is pleased to offer these rental lighting options.

## **Ceiling Mounted Lighting**



### **LED White Light Fixture (LLEDOH)**

- Pure white light, emulates daylight
- Energy efficient
- Equivalent light output to a 1,000 watt quartz floodlight
- Covers up to a 10' x 10' area
- Coverage is dependent on venue and mounting height of fixture
- Ideal for booths with cars, trucks, jewelry and items with very bold colours



### Source 4 Par Light Fixture (L575S4)

- · Clean, bright and efficient
- Warmer tone light
- Equivalent light output to a 1,000 watt quartz floodlight
- Covers up to a 10' x 10' area
- Coverage is dependent on mounting height of fixture
- Ideal for booths with furniture, fabrics, clothing and artwork.

## **Hard Wall Booth Lighting**



## 24 Watt, LED Black Arm Light Fixture (LLEDA)

- Pure white light, ideal for highlighting clothing, jewelry, art and graphics
- Attaches to a hard wall
- Equivalent light output to a 200 watt quartz arm light
- Cooler than traditional lighting



## 3 Ft Track with 3 – 24 Watt LED Light Fixtures (LT3150)

- Clean and attractive lighting system
- Pure white light, excellent way to accent any product
- Equivalent light output to a 450 watt quartz floodlight
- Attaches to a hard wall or header sign

## **Floor Lighting**



### 8 Ft Telescopic Stand with 2 - 24 Watt LED Light Fixtures (L2150)

- Pure white light with clean lines
- Excellent way to highlight a focal point in your booth
- For optimum lighting, fixture is placed in the front corner of booth
- Equivalent light output to a 400 watt halogen bulb



CREDIT	CARD	AUT	HOF	RIZA	TION

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### **Advance Price Until:**

### **Standard Price:**

Exhibitor Information					
Booth #: Company:			Contact	Name:	
Address:	City:			Prov/State:	_ Postal/ZIP:
Email:	Phone:			Fax:	
	Credit Card In	nformation	1		
I understand that SHOWTECH will charge any outstanding fees	after show closin	ng to this cred	it card.		
Please sign below to confirm order and accept the Terms and C	Conditions (see las	st page of this	s kit):		
Name (Print): Si	Signature:			Date:	
☐ Visa ☐ Mastercard ☐ Amex					
Card Number:		<del>, , , , , , , , , , , , , , , , , , , </del>	<del></del>		
Cardholder Name (Print):		Expiry Date:		Code:	
Cardholder Signature:		Today's Date	ə:		
Cardholder Billing Address (if different from above):					
Address:	City:			Prov/State:	Postal/ZIP:
Email:	Phone:			_ Fax:	
Confirm Order					
To ensure we have received your complete order, please check off the forms you are sending to us.					
☐ Electrical & Lighting Order Form ☐ Mechanical Order Form ☐ Sign & Banner Hanging Order Form					
Note: Not all forms/services are available for all events.					



## **Online Orders**

Please visit www.showtech.ca, choose "Order for Your Show" and follow the on-screen instructions.



## **Email Orders**

Please return completed forms to info@showtech.ca



## **Get Assistance**

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•Advance Price Applies Until:

•Standard Price Applies Until:

Order Online:

	Exhibitor Informa	ation				
Booth #:	Company:	Contact Na	me:			
Address:	City:		Postal/ZIP:			
	Email:				one:	
Item Code	Description	Online Advance	Advance	Standard	Quantity	Total
	Dutlets – 120 Volt	Offilite Advance	Auvance	Standard	Quantity	Total
	lied at Back of Booth (No Booth Layout Form Required)					
E1500	1500 Watt, 12 amp, 120 volt outlet with 2 plugs	\$185.00	\$220.00	\$259.00		
E15A	1800 Watt, 15 amp, 120 volt outlet	\$222.00	\$264.00	\$311.00		
E150024	1500 Watt, 12 amp, 120 volt outlet with 2 plugs - 24 hours	\$282.00	\$336.00	\$395.00		
E20A	2400 Watt, 20 amp, 120 volt outlet	\$299.00	\$356.00	\$419.00		
Power Supp	lied at Specific Booth Location(s) (Booth Layout Form Required)	,	72222	7		
E1500U	1500 Watt, 12 amp, 120 volt outlet with 2 plugs	\$229.00	\$273.00	\$321.00		
E15AU	1800 Watt, 15 amp, 120 volt outlet	\$266.00	\$316.00	\$372.00		
E150024U	1500 Watt, 12 amp, 120 volt outlet with 2 plugs - 24 hours	\$328.00	\$390.00	\$459.00		
E20AU	2400 Watt, 20 amp, 120 volt outlet	\$377.00	\$445.00	\$524.00		
<b>Power Supp</b>	lied Overhead (Booth Layout Form Required)					
E1500V	1500 Watt, 12 amp, 120 volt outlet with 2 plugs	\$229.00	\$273.00	\$321.00		
E15AV	1800 Watt, 15 amp, 120 volt outlet	\$266.00	\$316.00	\$372.00		
E150024V	1500 Watt, 12 amp, 120 volt outlet with 2 plugs - 24 hours	\$328.00	\$390.00	\$459.00		
Power Acces		·	·	. ·	! !	
E15	15 Ft extension cord	\$24.00	\$24.00	\$24.00		
<b>Electrical S</b>	Services - 208 Volt (Other Connections Available Upon Request	:)				
CS208115	208 Volt, 1 phase, 15 amp	\$379.00	\$451.00	\$531.00		
CS208120	208 Volt, 1 phase, 20 amp	\$443.00	\$527.00	\$620.00		
CS208130	208 Volt, 1 phase, 30 amp	\$617.00	\$734.00	\$864.00		
CS208330	208 Volt, 3 phase, 30 amp	\$740.00	\$881.00	\$1,036.00		
CS208360	208 Volt, 3 phase, 60 amp	\$1,237.00	\$1,455.00			
<b>Rental Ligh</b>	nting					
LLEDOH	LED white light fixture (Ceiling mounted lighting)	\$320.00	\$381.00	\$448.00		
L575S4	Source 4 par light fixture (Ceiling mounted lighting)	\$295.00	\$351.00	\$413.00		
LLEDA	24 Watt, LED black arm light fixture (Hard wall booth lighting)	\$119.00	\$142.00	\$167.00		
LT3150	3 Ft track with 3 – 24 watt LED light fixtures (Hard wall booth lighting)	\$241.00	\$286.00	\$337.00		
L2150	8 Ft telescopic stand with 2 – 24 watt LED light fixtures (Floor lighting)	\$152.00	\$181.00	\$213.00		
Special Red	quirements (Electrical and/or Lighting)					
Description				Quantity	Quote	Total
Subtotal:	13% HST (applicable on all items):	Total (	Canadian fund	(e):		
	13/3 fist (applicable on all items).	Total (e	Januaran ranc		HST#:104060	264RT0001
	Important - Read Co	arefully			1131#.104000	2041110001
2. SHOWTEC 3. Orders plac 4. Orders will 5. To pay by c 6. To pay by c 7. To pay by b	Advance Price is available to orders placed online, through Expresso, on or befor the reserves the right to adjust orders not calculated accurately or received after the ced on-site (i.e. during move-in) will be charged 10% additional to the Standard Pronly be accepted if paid in full.  Stredit card, the "Credit Card Authorization" form must be completed in full and retichedue, make cheque payable to SHOWTECH. Cheques will only be accepted if pank transfer, request the Electronic Funds/Wire Transfer form by emailing info@below to confirm order and accept the Terms and Conditions (see last page)	ore the Advance Price the Advance Price deadrice.  urned to SHOWTECH received by the Advance how the Advance Price how the Price	adline date. H along with younce Price dea	our order forms. dline date.		
Signature	Signature: Name (Printed): Date:					



MECHANICAL	<b>ORDER</b>	<b>FORM</b>
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Booth #	1.	

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•Advance Price Applies Until: •Standard Price Applies Until: •Order Online:

Exhibitor Information						
Booth #:	Company:	Contact Na	me:			
Address:	City:	Prov/State:			Postal/ZIP: _	
Country:	Email:			Phone:		
Item Code	Description	Online Advance	Advance	Standard	Quantity	Total
	ed Air – Maximum 110 PSI					
	s required for all compressed air services				,	
MCA1	0 - 4 Cubic feet per minute	\$495.00	\$589.00	\$693.00		
MCA2	5 - 10 Cubic feet per minute	\$730.00	\$869.00	\$1,022.00		
MCA3	11 - 20 Cubic feet per minute	\$1,063.00	\$1,265.00	\$1,488.00		
MCA4	21 - 38 Cubic feet per minute	\$1,250.00	\$1,488.00	\$1,750.00		
<b>Natural Ga</b>						
MNG	1/2" Natural gas connection	Call for av	ailability and	quote		
Water						
MW1000	Fill and drain container up to 1000 gallons total	\$556.00	\$656.00	\$772.00		
MW5000	Fill and drain container up to 5000 gallons total	\$977.00	\$1,153.00	\$1,357.00		
MW5001	Fill and drain container 5000 gallons and over	Call for av	ailability and	quote		
MWCOLD	1/2" Valved cold water connection	\$548.00	\$652.00	\$767.00		
Drain						
MWDGR	Gravity drain connection		ailability and			
MWDPM	Pumped drain connection	Call for av	ailability and	quote		
Sink						
MSINK	Sink complete with hot/cold water and drain connection	Call for av	ailability and	quote		
Additional	Air, Water or Drain Services					
MSPLIT	Additional air services (split service)	Call for availability and quote				
MSPLIT	Additional water or drain services (split service)	Call for availability and quote				
	quirements					
Specialty ite	ms such as hot water tanks, sinks or special connections, please email in	nfo@showtech.ca	or contact 41	6.244.4899 fo	r a quotation.	
Description				Quantity	Quote	Total
0.14.4.1	420/ HCT (annull adds are all the ma)					
Subtotal:	13% HST (applicable on all items):	l otal (	Canadian fund	is):	115711 404050	254072004
	Incompany Dood Co	<b>f</b> III			HST#:104060	264R10001
Important - Read Carefully						
2. SHOWTEG 3. Orders place 4. Orders will 5. To pay by 6 6. To pay by 6 7. To pay by 1	<ol> <li>The Online Advance Price is available to orders placed online, through Expresso, on or before the Advance Price deadline date.</li> <li>SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Advance Price deadline date.</li> <li>Orders placed on-site (i.e. during move-in) will be charged 10% additional to the Standard Price.</li> <li>Orders will only be accepted if paid in full.</li> <li>To pay by credit card, the "Credit Card Authorization" form must be completed in full and returned to SHOWTECH along with your order forms.</li> <li>To pay by cheque, make cheque payable to SHOWTECH. Cheques will only be accepted if received by the Advance Price deadline date.</li> <li>To pay by bank transfer, request the Electronic Funds/Wire Transfer form by emailing info@showtech.ca. Bank fees will be charged for this service.</li> <li>Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):</li> </ol>					
Signature	Name (Printed):			Date:		



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### **Advance Price Until:**

## **Standard Price:**

Exhibitor Information						
Booth #:	Company:			t Name:		
				Prov/State: Postal/ZIP:		
Email:		Phone:		_ Fax:		
		Sign & Ban	ner Information			
<ol> <li>Please check yo</li> <li>All signs or supple completed by</li> <li>It is your responday</li> <li>Exhibitors must not withstand the</li> <li>Upon show closing responsible for less</li> </ol>	<ol> <li>To receive a quotation, please complete this section and email to info@showtech.ca. For assistance, contact our SHOWTECH site office at 416.244.4899.</li> <li>Please check your Exhibitor Manual for any show restrictions and obtain necessary approvals from Show Management PRIOR to requesting a quotation.</li> <li>All signs or supports must be hung by SHOWTECH prior to aisle carpet placement. All attachments (i.e. sign hanging, support drops) to the facility's ceiling must be completed by SHOWTECH. Large/heavy items must be installed prior to booth set-up.</li> <li>It is your responsibility to ensure the structure of the sign/supported item is designed according to safety codes and assembled by your team before being rigged by SHOWTECH. SHOWTECH does not assemble signs, ceiling structures, etc.</li> <li>Exhibitors must provide all rigging points in advance. SHOWTECH will hang according to your instructions and is not responsible if your sign/supported item does not withstand the rigging points provided by you.</li> <li>Upon show closing, exhibitors must remain in their booths until signage can be removed by SHOWTECH and collected by the exhibitor. SHOWTECH is not responsible for loss or storage of signage at show completion.</li> </ol>					
	Overhead View Of Sign/Banner  Back of Booth	Location		Complete the Following Section:		
	Front of Booth		<ul> <li>3. Width of sign (↔):</li></ul>	☐ Feet ☐ Inches ☐ Feet ☐ Inches ☐ Ibs.  ☐ Banner, 3D square, 3D triangle, 3D circle)  of sign (‡): ☐ Yes ☐ No If yes, amps/volts: ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐		
		Ouotat	ion Estimate			
SHOWTECH results:     Orders placed on	Sign Estimate Power Cost for Sign 13% HST Total Estimate (Canadian funds)  Important – Read Carefully  1. SHOWTECH reserves the right to adjust orders not calculated accurately or received after the Advance Price deadline date. 2. Orders placed on-site (i.e. during move-in) will be charged 10% additional to the Standard Price. 3. To email orders, return completed forms to info@showtech.ca.					
4. Orders will only b 5. To pay by credit o 6. To pay by cheque 7. To pay by bank tr	<ol> <li>Orders will only be accepted if paid in full.</li> <li>To pay by credit card, the "Credit Card Authorization" form must be completed in full and returned to SHOWTECH along with your order forms.</li> <li>To pay by cheque, make cheque payable to SHOWTECH. Cheques will only be accepted if received by the Advance Price deadline date.</li> <li>To pay by bank transfer, request the Electronic Funds/Wire Transfer form by emailing info@showtech.ca. Bank fees will be charged for this service.</li> <li>To proceed with sign &amp; banner hanging services, submit this order form and full payment. Sign below to confirm acceptance of the quote and acceptance of</li> </ol>					
		•		Date:		
<u> </u>						



BOOTH LA	YOUT FORM
Booth #:	

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Exhibitor Information	Instructions
Booth #:	Use the grid below to indicate placement of SHOWTECH services.  1. Draw bold lines to indicate the outline of your booth. For a 10' x 10' booth, 1
Company:	<ol> <li>square = 1 foot. For a 20' x 20' booth, 1 square = 2 feet. Etc.</li> <li>Indicate the orientation of your booth using surrounding booth numbers and/or event landmarks (e.g. entrance, exit, stage, aisle number, etc.).</li> <li>For power placed at specific booth location(s) or overhead, draw a "U" for</li> </ol>
Phone: Fax:	undercarpet booth location and "O" for overhead.  4. For Source 4 par light or LED white light fixtures, draw arrows (→) to indicate the
Contact Name:	light direction.  5. For sign/banner hanging, draw a line to indicate sign placement.

- This form is required: If you are ordering services to be placed at specific booth location(s) or overhead, submit this form along with your completed order form(s) to ensure proper placement of services in your booth.
- This form is not required: If you are ordering services to be placed at the back of the booth, location is determined by SHOWTECH.

Please complete the following:

1. Booth type:	☐ Inline (booth with aisle on	1 side)  Peninsula (boo	th with aisle on 3 sides)	☐ Island (booth with	aisle on all 4 sides
----------------	-------------------------------	-------------------------	---------------------------	----------------------	----------------------

2. Booth dimensions: \_\_\_\_\_

Adjacent Booth or Aisle Number:

 BACK OF BOOTH		Adjacent Booth or Aisle Number:						
								Au
								acent boo
								Adjacent Booth of Alsie Number:
								Number

FRONT OF BOOTH

Adjacent Booth or Aisle Number:



### General

- The Venue reserves the right for it and/or its designees to inspect any
  equipment and materials that an exhibitor may desire to connect to the
  Venue's power sources or use while in the facility.
- 2. Only an authorized SHOWTECH tradesperson is permitted to connect to any of the Venue's electrical or mechanical sources.
- No electrical or mechanical equipment shall be restarted after failure until an authorized SHOWTECH tradesperson has found and corrected the cause of the malfunction.
- 4. All material and equipment supplied by SHOWTECH shall remain the property of SHOWTECH. Exhibitors are responsible for SHOWTECH material and equipment associated with the exhibitor's booth, and shall compensate SHOWTECH in the event of damage or loss.

### **Ordering and Payment**

- 5. Order forms must be received with full payment by the Advance Price deadline date to qualify for the Advance Price. Orders received after the Advance Price deadline shall be charged the Standard Price. Orders received during Show Move-In will be charged the On-site Price.
- 6. SHOWTECH conducts an installation audit of power supplied to all exhibits. Exhibitors using power not ordered from SHOWTECH will be required to pay On-site Pricing for electrical service to continue. Exhibitors exceeding power consumption ordered will be required to pay for additional consumption. Power may be disconnected pending receipt of full payment. A reconnection fee of \$40.00 will be required.
- Failure to provide all the necessary information requested on a SHOWTECH order form may result in service installation delays.
- 8. SHOWTECH accepts payment in the following manner:
  - a. In Country Payments: By VISA, MasterCard, and American Express.
     Cheques will be accepted if received by the Advance Price deadline.
  - b. Out of Country Payments: By SHOWTECH accepted credit card, money order, or bank transfer. For bank transfers, Exhibitors are responsible for any wire transfer bank processing fees.
- Orders that do not include payment will be regarded as incomplete and will not be processed. Purchase orders are not considered payment.
- On-site orders MUST be paid by a SHOWTECH accepted debit or credit card. Cheques will be accepted for on-site orders only if it is a certified cheque.
- 11. Additional and/or special electrical/mechanical services are available on request and shall be supplied at an hourly rate charged for labour plus materials used. Labour charges are subject to a 1 hour minimum. Rates quoted by SHOWTECH are in Canadian funds and include installation, service while in use, and removal.
- 12. REFUNDS/CANCELLATIONS.
  - a. If services have already been provided at the time of cancellation, original charges will apply.
  - No refunds will be issued on unused outlets or lights installed as ordered.
  - c. Refund requests based on service quality will not be considered unless the Exhibitor has notified a SHOWTECH representative of a problem with our service or product on-site prior to Show close.
  - d. No refund will be issued on services that require advance planning, i.e. special electrical circuits, transformers, special lighting, and nonelectrical items.
  - e. Full refund will be issued on items listed on a SHOWTECH order form
    if SHOWTECH receives a cancellation notice in writing on or before
    the Advance Price deadline date.
  - f. A 50% refund will be issued on items listed on a SHOWTECH order form if SHOWTECH receives a cancellation notice in writing after the Advance Price deadline date.
- 13. THIRD PARTY ORDERS (EXHIBITOR APPOINTED CONTRACTORS). Exhibitors are ultimately responsible for payment of SHOWTECH services, even if an Order Form is submitted by its Exhibitor Appointed Contractor. If an Exhibitor Appointed Contractor submits an Order Form but fails to pay in full prior to move-in time, the SHOWTECH service ordered will not be provided until full payment is received.

### **Electrical**

- 14. In-line and peninsula outlets are installed at the back of booth. If you require outlets elsewhere, extension cords will be available at SHOWTECH'S service area for a nominal charge. There will be a surcharge for outlets/feeders fed under carpets (see Electrical & Lighting Order Form).
- 15. Island booth outlets will be placed in one main location per exhibitor's booth layout submitted on a SHOWTECH Booth Layout Form. If Exhibitor does not provide a booth layout to SHOWTECH, then the outlets will be installed at location determined at SHOWTECH's discretion.
- 16. Each day of the Show, all electrical power will be turned off approximately 1 hour after the Show closes, and turned on the next day approximately 1 hour prior to Show opening. If you require power on a 24-hour basis, please indicate this requirement in the space provided on the Electrical & Lighting Order Form. There may be additional charges for 24-hour service.
- 17. Wall, column and permanent building receptacles are not part of the booth space. Exhibitors utilizing these receptacles will be charged for their use.
- 18. Sharing power from an adjoining booth is not permitted.
- 19. All electrical connections, installation, industrial connections or any electrical operating equipment must conform to all Canadian Standards Association requirements and the Canadian Electrical Code. The use of two wire ungrounded extension cords are prohibited. Extension cords must be 3-wire grounded cords, minimum of #14 gauge wire.
- 20. All electrical equipment must have a nameplate attached showing the operating voltage, phase, hertz, ampere/wattage/horsepower/kilowatts and full load current and Canadian Standards Association or Electrical Safety Authority approval sticker. Click here for Recognized Certification Markings.
- 21. SHOWTECH is not responsible for damages or expenses incurred due to power surges, spikes or loss of power. Exhibitors are encouraged to supply their own surge protection equipment.
- 22. A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment and devices within 6 feet of a water/liquid source. It is the exhibitor's responsibility to supply their own GFI.

### **Electrical Safety Regulations**

23. The Electrical Safety Code requires that any electrical equipment being displayed, offered for sale or used in any show, convention, or similar exhibition SHALL BE APPROVED by the Electrical Safety Authority ("ESA"). Without this approval, SHOWTECH cannot provide electrical services. For further information, review the ESA's webpage for Electrical Safety at <a href="https://www.esasafe.com/business/product-safety/">https://www.esasafe.com/business/product-safety/</a> or call the ESA's customer service center at 877.372.7233.

#### Mechanical

- 24. All mechanical equipment must have a nameplate attached thereto showing approval by the applicable Provincial Authority.
- 25. All installations and connections to be made to the Venue's sources of natural gas, compressed air, water and all connections to drains, must be made by an authorized SHOWTECH tradesperson.
- 26. Mechanical services are only turned on during Show hours.
- 27. It is the responsibility of the Exhibitor to ensure that all pollutants, hazardous wastes, contaminated water etc. are disposed of by a Government Licensed firm for the appropriate waste product.

### **Personal Data**

28. SHOWTECH will not disclose Exhibitors' account information for any third party commercial use. Exhibitor represents it has authority to provide SHOWTECH with the personal information it discloses hereunder, and consents to the collection, use, and disclosure of personal information by GES Canada Limited for purposes set forth in its Privacy Policy published at <a href="https://www.ges.com/ca/privacy-policy">https://www.ges.com/ca/privacy-policy</a>. Exhibitors may opt-out of future electronic communications using the contact information published in the Privacy Policy.