



CREDIT CARD AUTH	IORIZATION
Booth #:	

5675 McLaughlin Road, Mississauga, ON L5R 3K5 Tel: 905.283.0550 Toll-Free: 1.855.746.9832 Email: info@showtech.ca Toronto Congress Centre SHOWTECH Office Tel: 416.244.4899

# **Advance Price Until:**

## **Standard Price:**

Booth #: Company: Contact Name:	
Email: Phone: Fax:	
Credit Card Information  I understand that SHOWTECH will charge any outstanding fees after show closing to this credit card.  Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):  Name (Print): Signature: Date:  Usa	
I understand that SHOWTECH will charge any outstanding fees after show closing to this credit card.  Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):  Name (Print): Signature: Date:	
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Please sign below to confirm order and accept the Terms and Conditions (see last page of this kit):  Name (Print): Signature: Date:  Visa	
Name (Print):	
☐ Visa ☐ Mastercard ☐ Amex	
	_
Card Number:	
Cardholder Name (Print): Expiry Date:/ Code:	
Cardholder Signature: Today's Date:	
Cardholder Billing Address (if different from above):	
Address:         Prov/State:         Postal/ZIP:	
Email: Fax:	
Confirm Order	
To ensure we have received your complete order, please check off the forms you are sending to us.	
☐ Electrical & Lighting Order Form	
☐ Mechanical Order Form ☐ Sign & Banner Hanging Order Form	
Note: Not all forms/services are available for all events.	
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# **Online Orders**

Please visit www.showtech.ca, choose "Order for Your Show" and follow the on-screen instructions.



# **Email Orders**

Please return completed forms to info@showtech.ca



# **Get Assistance**

If you need assistance or require additional information, please contact us.

Tel: 905.283.0550
Toll-Free: 1.855.746.9832
Email: info@showtech.ca





SIGN & BANNER HANGING OF	RDER FORM
Booth #:	

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Advance Price	Until:	Standard Price:				
	Exhibitor	Information				
Booth #: Company:		Contact	t Name:			
Address:	City:		Prov/State:	Postal/ZIP:		
Email:						
Lindii.	THORE					
Sign & Banner Information						
To receive a quotation, please complete this sect Please check your Exhibitor Manual for any show All signs or supports must be hung by SHOWTEG be completed by SHOWTECH. Large/heavy item It is your responsibility to ensure the structure of by SHOWTECH. SHOWTECH does not assemble Exhibitors must provide all rigging points in advance withstand the rigging points provided by you.  Upon show closing, exhibitors must remain in the responsible for loss or storage of signage at show	restrictions and obtain necess CH prior to aisle carpet placemes must be installed prior to boo the sign/supported item is designes ceiling structures, etc. nee. SHOWTECH will hang accessive be in booths until signage can be in the contract of the signage can be in the contract of t	eary approvals from Show Mana ent. All attachments (i.e. sign ha th set-up. gned according to safety codes cording to your instructions and	regement <u>PRIOR</u> to rec anging, support drops; and assembled by yo is not responsible if yo	questing a quotation. ) to the facility's ceiling must ur team before being rigged our sign/supported item does		
Overhead View Of Sign/Banner	Location	Please	Complete the Follow	ving Section:		
Back of Booth  Front of Booth		<ul> <li>6. Height from floor to bottom</li> <li>7. Material of sign:</li> <li>8. Is power required for this sign</li> <li>9. Does this sign have a moto</li> <li>10.Has this sign been hung be</li> </ul>	☐ Feet☐☐ ☐ Feet☐☐ ☐ Feet☐☐ ☐ Feet☐☐ ☐ Ibs.☐ ☐	triangle, 3D circle)  yes, amps/volts:		
	Quotatio	n Estimate				
Sign Estimate Power Cost for Sign 13% HST Total Estimate (Canadian funds)  1. SHOWTECH reserves the right to adjust orders not 2. Orders placed on-site (i.e. during move-in) will be	ot calculated accurately or rece charged 10% additional to the		Quote Prepared B	у		
<ol> <li>To email orders, return completed forms to info@s</li> <li>Orders will only be accepted if paid in full.</li> <li>To pay by credit card, the "Credit Card Authorizati</li> <li>To pay by cheque, make cheque payable to SHO\</li> <li>To pay by bank transfer, request the Electronic Fu</li> <li>To proceed with sign &amp; banner hanging services, the Terms and Conditions (see last page of this k</li> </ol>	on" form must be completed in WTECH. Cheques will only be a inds/Wire Transfer form by ema submit this order form and f	accepted if received by the Adva ailing info@showtech.ca. Bank f	ance Price deadline d rees will be charged fo	ate. or this service.		
Name (Print):	•		Date:			
ivaille (Fillit).	Signature:		Date:			



### General

- The Venue reserves the right for it and/or its designees to inspect any
  equipment and materials that an exhibitor may desire to connect to the
  Venue's power sources or use while in the facility.
- 2. Only an authorized SHOWTECH tradesperson is permitted to connect to any of the Venue's electrical or mechanical sources.
- No electrical or mechanical equipment shall be restarted after failure until an authorized SHOWTECH tradesperson has found and corrected the cause of the malfunction.
- 4. All material and equipment supplied by SHOWTECH shall remain the property of SHOWTECH. Exhibitors are responsible for SHOWTECH material and equipment associated with the exhibitor's booth, and shall compensate SHOWTECH in the event of damage or loss.

### **Ordering and Payment**

- 5. Order forms must be received with full payment by the Advance Price deadline date to qualify for the Advance Price. Orders received after the Advance Price deadline shall be charged the Standard Price. Orders received during Show Move-In will be charged the On-site Price.
- 6. SHOWTECH conducts an installation audit of power supplied to all exhibits. Exhibitors using power not ordered from SHOWTECH will be required to pay On-site Pricing for electrical service to continue. Exhibitors exceeding power consumption ordered will be required to pay for additional consumption. Power may be disconnected pending receipt of full payment. A reconnection fee of \$40.00 will be required.
- Failure to provide all the necessary information requested on a SHOWTECH order form may result in service installation delays.
- 8. SHOWTECH accepts payment in the following manner:
  - a. In Country Payments: By VISA, MasterCard, and American Express.
     Cheques will be accepted if received by the Advance Price deadline.
  - b. Out of Country Payments: By SHOWTECH accepted credit card, money order, or bank transfer. For bank transfers, Exhibitors are responsible for any wire transfer bank processing fees.
- Orders that do not include payment will be regarded as incomplete and will not be processed. Purchase orders are not considered payment.
- On-site orders MUST be paid by a SHOWTECH accepted debit or credit card. Cheques will be accepted for on-site orders only if it is a certified cheque.
- 11. Additional and/or special electrical/mechanical services are available on request and shall be supplied at an hourly rate charged for labour plus materials used. Labour charges are subject to a 1 hour minimum. Rates quoted by SHOWTECH are in Canadian funds and include installation, service while in use, and removal.
- 12. REFUNDS/CANCELLATIONS.
  - a. If services have already been provided at the time of cancellation, original charges will apply.
  - No refunds will be issued on unused outlets or lights installed as ordered.
  - c. Refund requests based on service quality will not be considered unless the Exhibitor has notified a SHOWTECH representative of a problem with our service or product on-site prior to Show close.
  - d. No refund will be issued on services that require advance planning, i.e. special electrical circuits, transformers, special lighting, and nonelectrical items.
  - Full refund will be issued on items listed on a SHOWTECH order form
    if SHOWTECH receives a cancellation notice in writing on or before
    the Advance Price deadline date.
  - f. A 50% refund will be issued on items listed on a SHOWTECH order form if SHOWTECH receives a cancellation notice in writing after the Advance Price deadline date.
- 13. THIRD PARTY ORDERS (EXHIBITOR APPOINTED CONTRACTORS). Exhibitors are ultimately responsible for payment of SHOWTECH services, even if an Order Form is submitted by its Exhibitor Appointed Contractor. If an Exhibitor Appointed Contractor submits an Order Form but fails to pay in full prior to move-in time, the SHOWTECH service ordered will not be provided until full payment is received.

### **Electrical**

- 14. In-line and peninsula outlets are installed at the back of booth. If you require outlets elsewhere, extension cords will be available at SHOWTECH'S service area for a nominal charge. There will be a surcharge for outlets/feeders fed under carpets (see Electrical & Lighting Order Form).
- 15. Island booth outlets will be placed in one main location per exhibitor's booth layout submitted on a SHOWTECH Booth Layout Form. If Exhibitor does not provide a booth layout to SHOWTECH, then the outlets will be installed at location determined at SHOWTECH's discretion.
- 16. Each day of the Show, all electrical power will be turned off approximately 1 hour after the Show closes, and turned on the next day approximately 1 hour prior to Show opening. If you require power on a 24-hour basis, please indicate this requirement in the space provided on the Electrical & Lighting Order Form. There may be additional charges for 24-hour service.
- 17. Wall, column and permanent building receptacles are not part of the booth space. Exhibitors utilizing these receptacles will be charged for their use.
- 18. Sharing power from an adjoining booth is not permitted.
- 19. All electrical connections, installation, industrial connections or any electrical operating equipment must conform to all Canadian Standards Association requirements and the Canadian Electrical Code. The use of two wire ungrounded extension cords are prohibited. Extension cords must be 3-wire grounded cords, minimum of #14 gauge wire.
- 20. All electrical equipment must have a nameplate attached showing the operating voltage, phase, hertz, ampere/wattage/horsepower/kilowatts and full load current and Canadian Standards Association or Electrical Safety Authority approval sticker. Click here for Recognized Certification Markings.
- 21. SHOWTECH is not responsible for damages or expenses incurred due to power surges, spikes or loss of power. Exhibitors are encouraged to supply their own surge protection equipment.
- 22. A Ground Fault Circuit Interrupter (GFI) must protect all 120 volt electrical equipment and devices within 6 feet of a water/liquid source. It is the exhibitor's responsibility to supply their own GFI.

## **Electrical Safety Regulations**

23. The Electrical Safety Code requires that any electrical equipment being displayed, offered for sale or used in any show, convention, or similar exhibition SHALL BE APPROVED by the Electrical Safety Authority ("ESA"). Without this approval, SHOWTECH cannot provide electrical services. For further information, review the ESA's webpage for Electrical Safety at <a href="https://www.esasafe.com/business/product-safety/">https://www.esasafe.com/business/product-safety/</a> or call the ESA's customer service center at 877.372.7233.

#### Mechanical

- 24. All mechanical equipment must have a nameplate attached thereto showing approval by the applicable Provincial Authority.
- 25. All installations and connections to be made to the Venue's sources of natural gas, compressed air, water and all connections to drains, must be made by an authorized SHOWTECH tradesperson.
- 26. Mechanical services are only turned on during Show hours.
- 27. It is the responsibility of the Exhibitor to ensure that all pollutants, hazardous wastes, contaminated water etc. are disposed of by a Government Licensed firm for the appropriate waste product.

## **Personal Data**

28. SHOWTECH will not disclose Exhibitors' account information for any third party commercial use. Exhibitor represents it has authority to provide SHOWTECH with the personal information it discloses hereunder, and consents to the collection, use, and disclosure of personal information by GES Canada Limited for purposes set forth in its Privacy Policy published at <a href="https://www.ges.com/ca/privacy-policy">https://www.ges.com/ca/privacy-policy</a>. Exhibitors may opt-out of future electronic communications using the contact information published in the Privacy Policy.